Duke's Fuqua School of Business / CFO Magazine Business Outlook

Results for 38 Latin American firms (own-firm changes expected during the next 12 months)

| | June 2012 |
|--|--|
| Weighted Averages for | Expected growth in next 12 months |
| Earnings growth* | 15.5% |
| Capital spending | 20.9% |
| Technology spending | 16.8% |
| R&D spending | 5.8% |
| Advertising and marketing spending | 5.2% |
| Employment – full-time | 7.4% |
| Employment – temporary | 0.4% |
| Outsourced Employment | 0.9% |
| Wages and Salaries | 8.5% |
| Productivity | 2.3% |
| Inflation (Chg in prices of own-firm products) | 7.3% |
| Health Care Costs | 5.9% |
| Dividends* | 25.5% |
| Share Repurchases* | 0.0% |
| Cash on balance sheet* | 38.8% |
| Mergers and Acquisitions | 41.4% plan to acquire. 16.0% plan to sell part or all of firm. |
| Revenue | 20.3% |

^{*} indicates public firms only. All other numbers for all survey respondents (including private)

U.S. BUSINESS OPTIMISM

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| | June 2012 |
|--------------------------------------|---|
| | Compared to last qtr. |
| Optimism about the country's economy | More opt: 27.0% Less opt: 43.2% No chg: 29.7% |
| Country optimism level | 56.4 |
| Optimism about own company | More opt: 45.9% Less opt: 29.7% No chg: 24.3% |
| Own company optimism level | 69.3 |

<u>Top Concerns for Latin American</u> <u>Businesses</u>

MACRO CONCERNS

- Consumer Demand
- National government agenda/policies
- Global financial instability
- Price pressure from competitors

INTERNAL TO OWN FIRM

- Ability to Maintain Margins
- Ability to forecast results
- Attracting and retaining qualified employees
- Supply chain risk