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# 1. Are you more or less optimistic about your country's economy compared to last quarter?

N=41	Total	Where	are you perso located?	onally			S	ales Revenue			
		South Africa A	Nigeria B	Other C	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	17 42.5%	11 27.5%	6 15.0%		2 5.0%	0 0.0%	1 2.5%
1=More optimistic	11 28.2%	3 15.0%	7 43.8%	1 33.3%	2 12.5% D	4 36.4%			0 0.0%	0 0.0%	0 0.0%
0=No change	5 12.8%	3 15.0%	1 6.3%	1 33.3%	2 12.5%	2 18.2%	1 20.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
-1=Less optimistic	23 59.0%	14 70.0%	8 50.0%	1 33.3%	12 75.0% d	5 45.5%			2 100.0%	0 0.0%	1 100.0%
Mean	-0.31	-0.55	-0.06	0.00	-0.63	-0.09	0.00	1.00	-1.00		-1.00

### 1. Are you more or less optimistic about your country's economy compared to last quarter?

N=41							Industry						
		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
Total	6	5 3	3	2	2	6	. 0	1	2	2	6	1	5
	15.4%			5.1%	5.1%							2.6%	12.8%
1=More optimistic	3	. 1	0	1	1	C	0	0	1	1	1	0	1
	50.0%	50.0%	0.0%	50.0%	50.0%	0.0%	0.0%	0.0%	50.0%	50.0%	16.7%	0.0%	20.0%
0=No change	C	0	0	1	0	1	. 0	0	0	0	1	0	2
	0.0%	0.0%	0.0%	50.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	40.0%
-1=Less optimistic	3	. 1	3	0	1	5	0	1	1	1	4	1	2
	50.0%	50.0%	100.0%	0.0%	50.0%	83.3%	0.0%	100.0%	50.0%	50.0%	66.7%	100.0%	40.0%
Mean	0.00	0.00	-1.00	0.50 f	0.00	-0.83 c		-1.00	0.00	0.00	-0.50	-1.00	-0.20

#### 1b. Rate your optimism about your country's economy on a scale from 0-100, with 0 being the least optimistic and 100 being the most optimistic.

N=41		Where	are you perso	onally							
	Total		located?				S	ales Revenue			
Mean Median		South Africa A	Nigeria B	Other C	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G
Number Percent	41 100.0%	20 48.8%	18 43.9%	3 7.3%	17 42.5%	11 27.5%	6 15.0%	_	2 5.0%	0 0.0%	1 2.5%
Optimism rating	43.09 40.00	38.06 40.00	47.71 50.00	51.67 67.50	41.00 40.00	45.73 50.00			27.50 1.00		40.00 35.00

#### 1b. Rate your optimism about your country's economy on a scale from 0-100, with 0 being the least optimistic and 100 being the most optimistic.

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/ Wholesa- le A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media I	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Number	6	i 3	3	2	2	6	5 0	1	L 2	. 2	. 6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
Optimism rating	51.33 60.00			40.00 45.00	45.00 1.00		)	20.00			40.83 40.00		45.00 60.00

#### 2. Are you more or less optimistic about the financial prospects for your company compared to last quarter?

N=41	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%	3 7.7%	16 42.1%	17 44.7%	2 5.3%	3 7.9%
1=More optimistic	15 37.5%	5 25.0%	9 52.9%	1 33.3%	3 27.3%	10 41.7%	0 0.0%		3 18.8% b	9 56.3% a	1 50.0%	1 33.3%
0=No change	9 22.5%	6 30.0%	2 11.8%	1 33.3%	4 36.4%	3 12.5% c	1 100.0% b	0 0.0%	5 31.3%	2 12.5% d	0 0.0%	2 66.7% b
-1=Less optimistic	16 40.0%	9 45.0%	6 35.3%	1 33.3%	4 36.4%	11 45.8%	0 0.0%		8 50.0%	5 31.3%	1 50.0%	0 0.0%
Mean	-0.03	-0.20	0.18	0.00	-0.09	-0.04	0.00	0.33	-0.31	0.25	0.00	0.33

#### 2. Are you more or less optimistic about the financial prospects for your company compared to last quarter?

N=41							Industry						
	Retail/ Wholesa- le A	Banking/ Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	Transpor- tation & Public Utilities D	Energy E	Services, Consulti- ng F	Agricultu- re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media I	Technolo- gy [Software/ Hardwar J	Manufac- turing K	Healthca- re/ Pharmac- eutical L	Other Industry M
Total	6 15.4%		_	2 5.1%	2 5.1%	15.4%			5.1%		6 15.4%	1 2.6%	5 12.8%
1=More optimistic	2 33.3%		-	0 0.0%	2 100.0% f	0.0% e	0.0%				3 50.0%	1 100.0% f	2 40.0%
0=No change	1 16.7%			2 100.0% f	0 0.0%	0.0% 0	0.0%		_	_		0 0.0%	2 40.0%
-1=Less optimistic	3 50.0%			0 0.0% f	0 0.0% f	100.0% deklm	0.0%				1 16.7% f	0 0.0% f	1 20.0% f
Mean	-0.17	0.00	-0.33	0.00	1.00	-1.00		-1.00	0.00	0.00	0.33	1.00	0.20

#### 2. Are you more or less optimistic about the financial prospects for your company compared to last quarter?

N=41			S	Sales Revenue						Numb	er of Employ	rees		
	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Total	17 42.5%	11 27.5%			2 5.0%	0 0.0%		12 35.3%	9 26.5%	4 11.8%	4 11.8%	2 5.9%	1 2.9%	2 5.9%
1=More optimistic	7 41.2%	2 18.2% c	80.0%	33.3%	0 0.0%	0 0.0%		6 50.0%	4 44.4%	0 0.0%	1 25.0%	1 50.0%	0 0.0%	1 50.0%
0=No change	0 0.0% BdE	7 63.6% Ac	0.0%	33.3%	1 50.0% A	0 0.0%		1 8.3% f	2 22.2%	2 50.0%	0 0.0%	1 50.0%	1 100.0% a	1 50.0%
-1=Less optimistic	10 58.8% b	2 18.2% a	20.0%	1 33.3%	1 50.0%	0 0.0%		5 41.7%	3 33.3%	2 50.0%	3 75.0%	0 0.0%	0 0.0%	0 0.0%
Mean	-0.18	0.00	0.60	0.00	-0.50		1.00	0.08	0.11	-0.50	-0.50	0.50	0.00	0.50

# 2b. Rate your optimism about the financial prospects for your own company on a scale from 0-100, with 0 being the least optimistic and 100 being the most optimistic.

N=41		Where	are you perso	onally								
	Total		located?			Owners	ship			Foreign	Sales	
Mean		South				(	Governm-					More
Median		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	than 50%
		Α	В	С	Α	В	С	D	Α	В	С	D
Number	41	20	18	3	11	24	1	3	16	17	2	. 3
Percent	100.0%	48.8%	43.9%	7.3%	28.2%	61.5%	2.6%	7.7%	42.1%	44.7%	5.3%	7.9%
Optimism rating	55.82 60.00	57.50 60.00	50.62 50.00	68.33 77.50	59.50 60.00	54.43 57.50		1.00	56.00 60.00	55.57 60.00		1.00

# 2b. Rate your optimism about the financial prospects for your own company on a scale from 0-100, with 0 being the least optimistic and 100 being the most optimistic.

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	I	J	K	L	M
Number	6	; 3	3	2	2	6	5 0	1	L 2	2 2	. 6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
Optimism rating	63.00 72.50			60.00 75.00	60.00 1.00			40.00					63.75 70.00

# 2b. Rate your optimism about the financial prospects for your own company on a scale from 0-100, with 0 being the least optimistic and 100 being the most optimistic.

N=41			9	Sales Revenue						Numb	er of Employ	/ees		
Mean Median	Less than \$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	More than \$10	Fewer	100-	500-	1000-	2500-	5000-	More than
	million A	million B	million C	million D	billion E	billion F	billion G	than 100 A	499 B	999 C	2499 D	4999 E	9999 F	10,000 G
Number	17	11	1 6	5 3	2	0	1	12	9	4	4	2	1	2
Percent	42.5%	27.5%	15.0%	7.5%	5.0%	0.0%	2.5%	35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
Optimism rating	54.87	59.50	55.00	50.00	47.50		70.00	44.80	67.22	55.00	48.75	65.00	50.00	70.00
	60.00	60.00	65.00	52.50	1.00		60.00	50.00 b	67.50 a	1.00	50.00	1.00	62.50	72.50

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Total	39	20	17	2	11	23	1	3	15	16	2	3
	100.0%	51.3%	43.6%	5.1%	28.2%	59.0%	2.6%	7.7%	38.5%	41.0%	5.1%	7.7%
Government policies	20	11	8	1	5	11	1	3	8	8	1	2
	51.3%	55.0%	47.1%	50.0%	45.5%	47.8%	100.0%	100.0%	53.3%	50.0%	50.0%	66.7%
Economic uncertainty	15	9	6	0	5	9	0	1	8	6	1	0
	38.5%	45.0%	35.3%	0.0%	45.5%	39.1%	0.0%	33.3%	53.3%	37.5%	50.0%	0.0%
Weak demand for your products/services	14	8	6	0	5	7	0	2	7	6	1	0
	35.9%	40.0%	35.3%	0.0%	45.5%	30.4%	0.0%	66.7%	46.7%	37.5%	50.0%	0.0%
Currency risk	13 33.3%	11 55.0% B	1 5.9% A	1 50.0%	5 45.5%	8 34.8%	0 0.0%	0 0.0%	3 20.0%	7 43.8%	1 50.0%	1 33.3%
Access to capital	8 20.5%	2 10.0%	6 35.3%	0 0.0%	0 0.0% d	5 21.7%	0 0.0%	2 66.7% a	3 20.0%	5 31.3%	0 0.0%	0 0.0%
Cost of borrowing	8 20.5%	2 10.0%	6 35.3%	0 0.0%	0 0.0% b	8 34.8% a	0 0.0%	0 0.0%	3 20.0%	4 25.0%	0 0.0%	0 0.0%
Employee productivity	7	3	3	1	3	4	0	0	3	3	0	0
	17.9%	15.0%	17.6%	50.0%	27.3%	17.4%	0.0%	0.0%	20.0%	18.8%	0.0%	0.0%
Regulatory requirements	7	3	4	0	2	5	0	0	3	3	0	1
	17.9%	15.0%	23.5%	0.0%	18.2%	21.7%	0.0%	0.0%	20.0%	18.8%	0.0%	33.3%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39							Industry						
	Retail/ Wholesa- le	Banking/ Finance/ Insuranc- e/Real E	Mining/ Construct- ion	Transpor- tation & Public Utilities	Energy	Services, Consulti- ng	Agricultu- re, Forestry, & Fishing	Public Administ- ration	Communi- cation/ Media	Technolo- gy [Software/ Hardwar	Manufac- turing	Healthca- re/ Pharmac- eutical	Other Industry
	A	В	C	D	E	F	G	Н	I	J	K	L	M
Total	6 15.4%		_	2 5.1%	2 5.1%	6 15.4%					6 15.4%	1 2.6%	4 10.3%
Government policies	4 66.7%			1 50.0%	1 50.0%	50.0%					3 50.0%	0 0.0%	3 75.0%
Economic uncertainty	3 50.0%			1 50.0%	1 50.0%	16.7%					1 16.7%	0 0.0%	3 75.0%
Weak demand for your products/services	2 33.3%			1 50.0%	1 50.0%	50.0%					2 33.3%	0 0.0%	1 25.0%
Currency risk	2 33.3%			0 0.0%	1 50.0%	16.7%					3 50.0%	0 0.0%	1 25.0%
Access to capital	1 16.7%			0 0.0%	0 0.0%	16.7%					2 33.3%	1 100.0%	1 25.0%
Cost of borrowing	1 16.7%			0 0.0%	0 0.0%	50.0%					1 16.7%	1 100.0%	0 0.0%
Employee productivity	0 0.0% hl	0.0%		1 50.0%	0.0%	16.7%			0.0%		1 16.7%	1 100.0% a	1 25.0%
Regulatory requirements	0 0.0% I			0 0.0%	1 50.0%	16.7%					1 16.7%	1 100.0% a	0 0.0%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39			S	ales Revenue						Numb	er of Employ	rees		
	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Total	17 43.6%	10 25.6%	5 12.8%	3 7.7%	2 5.1%	0 0.0%	1 2.6%	12 30.8%	9 23.1%	4 10.3%	4 10.3%	1 2.6%	1 2.6%	2 5.1%
Government policies	9 52.9%	4 40.0%	3 60.0%		1 50.0%	0 0.0%	0 0.0%	7 58.3%	5 55.6%	2 50.0%	2 50.0%	0 0.0%	1 100.0%	1 50.0%
Economic uncertainty	6 35.3%	5 50.0%	2 40.0%	1 33.3%	1 50.0%	0 0.0%	0 0.0%	6 50.0%	3 33.3%	2 50.0%	3 75.0%	0 0.0%	0 0.0%	0 0.0%
Weak demand for your products/services	5 29.4%	3 30.0%	4 80.0%	0 0.0%	1 50.0%	0.0%	0 0.0%	5 41.7%	3 33.3%	3 75.0%	2 50.0%	1 100.0%	0 0.0%	0 0.0%
Currency risk	3 17.6%	4 40.0%	3 60.0%	1 33.3%	1 50.0%	0 0.0%	1 100.0%	1 8.3% e	4 44.4%	0 0.0%	2 50.0%	1 100.0% a	0 0.0%	1 50.0%
Access to capital	5 29.4%	1 10.0%	2 40.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 33.3%	2 22.2%	0 0.0%	0 0.0%	1 100.0%	0 0.0%	0 0.0%
Cost of borrowing	7 41.2% b	0 0.0% a	20.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	5 41.7%	2 22.2%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Employee productivity	4 23.5%	2 20.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 16.7%	2 22.2%	2 50.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%
Regulatory requirements	4 23.5%	2 20.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	3 25.0%	4 44.4%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
		South					Governm-					More
		Africa A	Nigeria B	Other C	Public A	Private B	ent C	Nonprofit D	0% A	1-24% B	25-50% C	than 50% D
Volatility of political situation	6 15.4%	3 15.0%	3 17.6%	0 0.0%	1 9.1% c	3 13.0% c	1 100.0% ab	1 33.3%	2 13.3%	2 12.5% d	0 0.0%	
Property rights	6 15.4%	6 30.0% b	0 0.0% a	0 0.0%	1 9.1% c	3 13.0% c	1 100.0% ab	1 33.3%	3 20.0%	1 6.3% d	0 0.0%	
Difficulty attracting / retaining qualified employees	5 12.8%	3 15.0%	2 11.8%	0 0.0%	2 18.2%	2 8.7%	0 0.0%	1 33.3%	4 26.7%	1 6.3%	0 0.0%	0 0.0%
Employee morale	4 10.3%	2 10.0%	2 11.8%	0 0.0%	2 18.2%	1 4.3%	0 0.0%	0 0.0%	3 20.0%	1 6.3%	0 0.0%	0 0.0%
Data security	4 10.3%	2 10.0%	1 5.9%	1 50.0%	1 9.1%	3 13.0%	0 0.0%	0 0.0%	0 0.0% cd	2 12.5%	1 50.0% a	1 33.3% a
Reliability and cost of electricity	4 10.3%	0 0.0% b	4 23.5% a	0 0.0%	0 0.0%	3 13.0%	0 0.0%	0 0.0%	1 6.7%	1 6.3%	1 50.0%	0 0.0%
Unrest in the general population	4 10.3%	3 15.0%	1 5.9%	0 0.0%	2 18.2%	2 8.7%	0 0.0%	0 0.0%	0 0.0% cd	0 0.0% cd	1 50.0% ab	1 33.3% ab

### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39							Industry						
	Retail/ Wholesa- le A	Banking/ Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	Transpor- tation & Public Utilities D	Energy E	Services, Consulti- ng	Agricultu- re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media	Technolo- gy [Software/ Hardwar	Manufac- turing K	Healthca- re/ Pharmac- eutical	Other Industry M
				<u> </u>		<u>'</u>	<u> </u>		<u>'</u>	<u> </u>	K		101
Volatility of political situation	0.0%			1 50.0%	0 0.0%	16.7%					1 16.7%		2 50.0%
Property rights	0 0.0%			1 50.0%	0 0.0%	33.3%							1 25.0%
Difficulty attracting / retaining qualified employees	2 33.3%			0 0.0%	0 0.0%	1 16.7%					0 0.0%		1 25.0%
Employee morale	1 16.7%			1 50.0%	0 0.0%	0.0%							0 0.0%
Data security	0 0.0%			0 0.0%	0 0.0%	0.0%					1 16.7%		0 0.0%
Reliability and cost of electricity	0 0.0%			0 0.0%	0 0.0%	33.3%					1 16.7%		0 0.0%
Unrest in the general population	0 0.0%			0 0.0%	1 50.0%	16.7%							0 0.0%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39			S	Sales Revenue						Numb	er of Employ	rees		
	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Volatility of political situation	3 17.6%	0 0.0% e	20.0%	1 33.3%	1 50.0% b	0 0.0%		3 25.0%	0 0.0% f	0 0.0%	1 25.0%	0 0.0%	1 100.0% b	1 50.0%
Property rights	2 11.8%	2 20.0%	0 0.0%		1 50.0%	0 0.0%		2 16.7%	2 22.2%	0 0.0%	0 0.0%	0 0.0%	1 100.0%	1 50.0%
Difficulty attracting / retaining qualified employees	3 17.6%	0 0.0%			0 0.0%	0 0.0%		2 16.7%	0 0.0% d	0 0.0%	2 50.0% b	0 0.0%	0 0.0%	0 0.0%
Employee morale	0 0.0% b	3 30.0% a	20.0%	_	0 0.0%	0 0.0%		0 0.0% cE	0 0.0% ce	2 50.0% ab	0 0.0%	1 100.0% Ab	0 0.0%	0 0.0%
Data security	1 5.9%	1 10.0%	1 20.0%		0 0.0%	0 0.0%		0 0.0%	1 11.1%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%
Reliability and cost of electricity	2 11.8%	1 10.0%	0 0.0%		0 0.0%	0 0.0%		2 16.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Unrest in the general population	2 11.8% g	0 0.0% eG			1 50.0% b	0 0.0%		1 8.3% f	0 0.0% f	1 25.0%	0 0.0%	0 0.0%	1 100.0% ab	1 50.0%

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
		South				(	Governm-					More
		Africa A	Nigeria B	Other C	Public A	Private B	ent C	Nonprofit D	0% A	1-24% B	25-50% C	than 50% D
Corruption and white	4	1	1		1	3	0	0	1	1	0	0
collar crime	10.3%	5.0% C	5.9% C	100.0% AB	9.1%	13.0%	0.0%		6.7%	6.3%	0.0%	_
Commodity prices	4 10.3%	3 15.0%	1 5.9%	0 0.0%	3 27.3%	1 4.3%	0 0.0%		1 6.7%	1 6.3%	0 0.0%	
Imbalance between transformation and												
service delivery imperatives	3 7.7%	2 10.0%	1 5.9%	0 0.0%	2 18.2%	1 4.3%	0 0.0%		1 6.7%	1 6.3%	0 0.0%	
Rising wages and salaries	3 7.7%	2 10.0%	1 5.9%	0 0.0%	1 9.1% c	0 0.0% C	1 100.0% aB	0.0%	2 13.3%	0 0.0% d	0 0.0%	
Inflation	2 5.1%	0 0.0%	2 11.8%	0 0.0%	0 0.0%	2 8.7%	0 0.0%		1 6.7%	1 6.3%	0 0.0%	0 0.0%
Cost of benefits	2 5.1%	1 5.0%	1 5.9%	0 0.0%	0 0.0%	2 8.7%	0 0.0%		1 6.7%	0 0.0% c	1 50.0% b	
Government policies encouraging cross-												
border business operations	2 5.1%	0 0.0%	2 11.8%	0 0.0%	0 0.0%	1 4.3%	0 0.0%		0 0.0%	2 12.5%	0 0.0%	
Government policies encouraging cross-border business	2	0	2	0	0	1	0	1	0	c 2	b 0	

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39							Industry						
		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public	_	Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng F	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	г	G	Н	<u> </u>	J	K	L	M
Corruption and white	0	1	. 0	0	0	2	2 0	1	0	0	0	0	0
collar crime	0.0%	50.0%	0.0%	0.0%	0.0%	33.3%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	h							ak			h		
Commodity prices	1				1	C							0
	16.7%	0.0%	33.3%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Imbalance between transformation and													
service delivery	1	. 1	. 0	0	1	C	) 0	0	0	0	0	0	0
imperatives	16.7%	50.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%			0.0%	0.0%
Rising wages and	1	. 0	0	1	0	C	0	0	0	0	1	0	0
salaries	16.7%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Inflation	0	0	0	0	0	1	. 0	0	0	0	0	0	1
	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%
Cost of benefits	1	. 0		0	0	C				0			0
	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Government policies encouraging cross-													
border business	0	0	0	0	0	C	0	0	0	0	1	0	1
operations	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	25.0%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39			S	ales Revenue						Numb	er of Employ	rees		
	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Corruption and white collar crime	3 17.6%	1 10.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 8.3%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Commodity prices	1 5.9% g	2 20.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 100.0% a	0 0.0% g	2 22.2%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	1 50.0% a
Imbalance between transformation and service delivery imperatives	0 0.0% G	1 10.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 100.0% A	0 0.0% g	1 11.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 50.0% a
Rising wages and salaries	0 0.0% D	1 10.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0% g	0 0.0%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	1 50.0% a
Inflation	2 11.8%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	2 16.7%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Cost of benefits	1 5.9%	0 0.0%	0 0.0%	1 33.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Government policies encouraging cross-border business operations	2 11.8%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 8.3%	1 11.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Banking Sector weaknesses	1 2.6%	0 0.0%	1 5.9%	0 0.0%	1 9.1%	0 0.0%	0 0.0%	_	1 6.7%	0 0.0%	0 0.0%	_
Geopolitical / health crises	1 2.6%	0 0.0%	1 5.9%	0 0.0%	0 0.0%	1 4.3%	0 0.0%	_	0 0.0%	1 6.3%	0 0.0%	_

### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39							Industry						
		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
	_	_				_	_	_	_	_	_		_
Banking Sector	1	. 0	0	0	0	C	0	C	) (	0	0	0	0
weaknesses	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Geopolitical / health	C	0	0	0	0	C	0	C	) 0	0	1	0	0
crises	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%

#### 3. During the past quarter, which items have been the most pressing concerns for your company's top management team?

N=39			9	Sales Revenue						Numb	er of Employ	/ees		
	Less than						More							More
	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10	Fewer	100-	500-	1000-	2500-	5000-	than
	million	million	million	million	billion	billion	billion	than 100	499	999	2499	4999	9999	10,000
	A	В	С	D	E	F	G	A	В	С	D	Е	F	G
Banking Sector	0	1	. 0	0	0	0	0	0	0	1	0	0	0	0
weaknesses	0.0%	10.0%		_	0.0%	0.0%	0.0%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%
Geopolitical / health crises	1 5.9%	0 0.0%	0.0%	_	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 11.1%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

#### 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Unweighted - Winsorized]

N=41	Total	Where	are you perso	onally		Owner	ship			Foreign	Sales	
Mean		South		,		(	Governm-			<del>_</del>		More
Median		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	than 50%
Number	41	20	18	3	11	24	1	. 3	16	17	2	3
Percent	100.0%	48.8%	43.9%	7.3%	28.2%	61.5%	2.6%	7.7%	42.1%	44.7%	5.3%	
Revenue	10.39	4.18	19.03	10.00	8.76	11.46	2.00	9.00	13.30	9.53	-5.45	12.33
	10.00	6.00	20.00	7.50	8.50	10.50	-4.00	1.00	11.00	10.00	1.00	17.50
Wages/	8.47	6.15	10.30	30.00	7.98	8.61	8.00		9.78	7.88	-6.55	
Salaries	7.00	7.00	8.50	16.00	6.50	8.00	5.00	1.00	7.00	8.00	1.00	12.50
Health care	6.94	8.75	5.49		10.18	6.09		3.50	8.27	5.86	8.00	8.50
costs	7.00	8.00	5.00		11.00	7.00		1.00	8.50	7.00	5.00	1.00
Technology	6.70	5.37	7.88		8.65	5.78		5.55	9.13	7.19	0.50	
spending	4.00	2.00	5.00		2.00	4.00		1.00	7.50	5.00	1.00	1.00
Earnings	6.54	5.49	8.08	5.00	11.22	3.71	4.00	6.50	6.58	2.60	-7.50	13.00
	5.00	5.00	10.00	2.50	6.00	5.00	-8.00	1.00	8.00	5.00	1.00	17.50
Capital	5.20	-2.64	13.83	20.00	3.08	3.60	12.00		13.20	2.75	1.50	
spending	2.00	0.00	10.00	10.00	1.00	3.00	1.00	1.00	10.00	2.00	1.00	6.00
Marketing/	4.13	-1.56	8.70	5.00	6.93	2.85		6.00	4.97	3.86	0.00	5.00
advertising spending	5.00	2.00	5.00	2.50	2.50	5.00		1.00	5.00	5.00	1.00	1.00
Research and	3.90	2.75	5.05		4.08	4.44			5.73	1.67	0.00	
development spending	3.00	2.00	5.00		2.50	4.00		1.00	5.00	2.00	0.00	1.00
Prices of your	2.58	3.46	1.10		3.14	2.35	5.00		4.22	1.89	-6.07	
products	3.00	5.00	0.50		3.50	3.00	1.00	1.00	4.50	5.00	-4.53	5.00
Number of	-0.83	-2.51	1.90		-2.00	-0.58	3.00		1.02	-1.80	-25.60	
domestic full- time employees	0.00	0.00	0.00		0.00	0.00	-3.50	1.00	0.00	0.00	-14.80	3.00

#### 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Unweighted - Winsorized]

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/ Wholesa- le	Finance/ Insuranc- e/Real E	Mining/ Construct- ion	tation & Public Utilities	Energy	Services, Consulti- ng	re, Forestry, & Fishing	Public Administ- ration	Communi- cation/ Media	gy [Software/ Hardwar	Manufac- turing	re/ Pharmac- eutical	Other Industry
Number	6	3	3	2	2	ε	5 0	1	2	. 2	6	1	5
Percent	15.4%			5.1%	5.1%	15.4%							
Revenue	8.96 6.50			1.00 1.00	22.50 1.00	12.20 14.00			,				19.26 23.89
Wages/ Salaries	5.35 6.00			7.00 1.00	11.50 1.00	12.08 8.00							5.00 1.00
Health care	6.50	16.88	9.00		5.00	5.00	)		12.00		8.00		0.00
costs	7.00	10.94	1.00		7.50	7.00			7.00		8.50		3.50
Technology spending	8.31 12.47			2.00 1.00	10.00 5.00	9.33 12.50					0.07		5.00 5.00
Earnings	6.50 6.00			4.50 1.00	39.38 1.00	12.00 14.00							-4.67 8.00
Capital	8.53		0.00	7.00	-9.00	4.20					0., 0		10.00
spending	25.30	1.50	1.00	1.00	1.00	5.50			1.00		2.00		15.00
Marketing/ advertising spending	7.42 2.00				5.00 2.50	-0.60 6.00							5.00 1.00
Research and development spending	5.79 8.69				5.00 2.50	3.75 5.00					6.67 9.00		0.00 1.50
Prices of your products	5.75 10.00			2.50 1.00		3.75 6.00			4.50		2.60 5.00		-2.54 1.00
Number of domestic full- time employees	-3.60 -2.50			2.00 1.00	5.00 4.00	5.81 0.00					0.00		-5.00 1.00

#### 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Unweighted - Winsorized]

N=41			S	ales Revenue						Numb	er of Employ	ees		
Mean Median	Less than \$25 million	\$25-99 million	\$100-499 million	\$500-999 million	\$1-4.9 billion	\$5-9.9 billion	More than \$10 billion	Fewer than 100	100- 499	500- 999	1000- 2499	2500- 4999	5000- 9999	More than 10,000
Number Percent	17 42.5%	11 27.5%			2 5.0%	0 0.0%	1 2.5%	12 35.3%	9 26.5%	4 11.8%	4 11.8%	2 5.9%	1 2.9%	2 5.9%
Revenue	12.97 15.00	14.47 12.00			10.00 1.00		20.00 15.00	14.88 11.00	16.25 16.00	6.96 18.39	0.03 6.00	-4.00 -2.00	10.00 5.00	11.00 1.00
Wages/ Salaries	10.18 8.00	9.86 7.50			6.50 1.00		8.00 8.00	11.29 8.00	7.25 7.00	6.97 7.00	7.50 8.00	6.00 7.00	5.00 6.50	8.00 1.00
Health care costs	5.90 7.00	5.67 6.00			11.00 1.00			3.29 2.50	9.15 7.00	6.50 1.00	12.00 10.00		10.00 9.00	
Technology spending	6.13 5.00	9.48 10.00			11.97 1.00			7.80 7.50	4.00 5.00	8.65 12.97	23.94 12.97		0.00 1.00	
Earnings	4.58 5.00	11.57 13.00	_		7.50 1.00		58.76 34.38	7.00 8.00	9.00 8.00	0.00 10.00	-8.33 -2.50	-5.00 -7.50	10.00 0.00	31.38 1.00
Capital spending	1.90 1.00	19.60 15.00			12.50 1.00		-28.00 -1.50	5.50 10.00	-5.00 0.00	16.53 24.80	7.50 1.00	11.00 1.00	0.00 10.00	-8.00 1.00
Marketing/ advertising spending	3.08 5.00	11.93 5.00			2.50 1.00			1.63 5.00	2.33 7.00	22.33 1.00	5.00 24.83	5.00 24.83	0.00 22.33	
Research and development spending	4.00 3.00	7.46 10.19			0.00 1.00			3.33 5.00	4.80 3.50	7.69 1.00	0.00 7.69	3.00 9.19	0.00 7.69	
Prices of your products	1.17 0.50	4.20 5.00			3.50 1.00			1.42 2.00	1.88 0.00	1.31 5.00	3.50 1.00	6.00 5.50	5.00 5.00	5.00 5.00
Number of domestic full- time employees	-0.74 0.00	0.33 3.00			2.50 1.00			2.89 1.00	-1.75 0.00	-9.87 -2.00	0.00 2.50	-4.00 -2.00	0.00 0.00	3.00 1.50

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Revenue Weighted]

N=40	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
Mean Median		South Africa	Nigeria	Other	Public	Private	Governm- ent	Nonprofit	0%	1-24%	25-50%	More than 50%
Earnings	17.57 7.52	19.53 9.04	8.87 9.30	5.00 3.50	26.56 13.08	0.94 5.00	4.00 -8.00		8.70 12.02	0.10 5.12	1.03 0.94	9.18 15.22
Technology spending	8.68 2.00	9.29 1.99	6.94 3.92		10.64 1.76	4.38 1.96		3.00	10.71 11.88	15.99 23.94	0.84 2.62	0.66 5.35
Revenue	10.28 10.00	9.08 10.00	15.29 9.83	10.00 7.50	11.85 13.72	8.11 5.00	2.00 -4.00		12.37 7.91	5.79 9.66	1.68 2.97	8.66 15.22
Marketing/ advertising spending	2.66 4.61	0.11 0.37	10.79 5.00	5.00 2.50	2.31 4.53	2.99 5.00		0.00	7.40 5.00	1.89 6.47	0.00 1.00	0.66 5.35
Prices of your products	3.45 5.00	3.60 5.00	2.72 4.84		3.30 4.72	3.55 5.00	5.00 1.00		4.55 5.09	2.76 4.42	-6.07 -4.53	4.76 3.61
Research and development spending	1.63 0.00	0.80 0.00	5.81 5.00		0.72 0.00	4.01 4.00		2.00	6.72 5.68	0.80 1.11	0.00 0.00	0.99 8.03
Capital spending	-1.96 0.00	-5.61 0.00	14.20 9.68	20.00 10.50	-6.47 0.09	2.31 3.00	12.00 1.00		16.74 10.00	7.74 15.00	2.52 1.78	2.13 7.83

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Revenue Weighted]

N=40							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &		cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
Earnings	6.95	5.00	8.02	4.23	56.50	12.00	)		5.00	-10.00	-2.25		-2.04
	10.08	5.00	8.14	4.65	34.02	14.00	)	<del></del> -	5.94	-2.50	1.15		9.81
Technology	5.76		0.00	2.00	10.00	9.33	3		17.68		5.05		5.00
spending	0.81		0.00	1.00	5.00	12.50	)	<del></del> -	22.71		5.99		5.00
Revenue	8.79	10.00	7.97	1.53	20.29	12.20	)		8.64	-15.90	5.34	36.78	17.87
	6.86	7.50	8.78	4.79	22.65	14.00	)		9.38	-2.95	7.38	18.39	23.89
Marketing/	1.04		0.00		5.00	-0.60	)		5.00		4.28	10.00	5.00
advertising spending	-2.97		0.00		2.50	6.00	)		2.50		5.18	6.50	5.94
Prices of your	3.70		4.34	3.84		3.75	;		2.00		4.27	0.00	-1.71
products	2.78		5.00	5.00		6.00	)		1.50		5.00	0.00	1.75
Research and	3.90		0.00		5.00	3.75	;		0.00		4.52		0.00
development spending	1.61		0.00		2.50	5.00	)		1.50		8.14		1.50
Capital	-3.88		0.00	9.67	-25.78	4.20	)		19.00		2.74		11.44
spending	-2.39		0.00	24.40	-7.82	5.50	)		17.50		2.00		16.88

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Revenue Weighted]

N=40			S	ales Revenue						Numb	er of Employ	ees		
Mean Median	Less than \$25 million	\$25-99 million	\$100-499 million	\$500-999 million	\$1-4.9 billion	\$5-9.9 billion	More than \$10 billion	Fewer than 100	100- 499	500- 999	1000- 2499	2500- 4999	5000- 9999	More than 10,000
Earnings	4.58 5.00	11.57 13.00	_	4.50 1.63	7.50 4.35		30.70	8.01 11.59	8.65 7.33	2.87 11.88	-2.50 6.00	-5.00 -7.50	10.00 0.00	49.46 37.38
Technology spending	6.13 5.00	9.49 10.00			11.97 4.35			8.04 9.01	2.63 2.34	9.89 17.10	23.94 12.97		0.00 1.00	
Revenue	12.97 15.00	14.47 12.00			10.00 4.35		45.00	13.60 9.99	12.82 7.97	10.24 25.32	3.79 10.12	-4.00 -2.00	10.00 5.00	16.94 14.43
Marketing/ advertising spending	3.08 5.00	11.93 5.00			2.50 4.35			1.86 5.00	-3.77 2.57	27.52 37.57	5.00 24.83	5.00 24.83	0.00 22.33	
Prices of your products	1.17 0.50	4.20 5.00			3.50 4.35			2.46 4.63	1.84 0.00	2.37 6.88	2.69 3.95	6.00 5.50	5.00 5.00	5.00 5.00
Research and development spending	4.00 3.00	7.46 10.19			0.00 4.35			3.49 5.00	2.58 1.85	9.48 12.86	0.00 7.69	3.00 9.19	0.00 7.69	
Capital spending	1.90 1.00	19.60 15.00		7.50 1.63	12.50 4.35			6.09 10.00	-12.54 -16.31	18.90 33.39	16.92 32.91	6.95 14.41	0.00 10.00	-21.21 -3.91

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Employee Weighted]

N=34	<b>.</b>	Where	are you perso	onally		0					<b>C</b> 1	
	Total		located?			Owners				Foreign	Sales	
Mean		South					Governm-					More
Median		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	than 50%
Number	34	26	6	3	16	12	5	5 1	8	11	1	8
Percent	99.9%	73.3%	16.5%	7.2%	46.9%	34.2%	15.6%	3.3%	28.7%	40.2%	2.6%	27.3%
Health care	8.23	9.28	6.48		10.35	6.23		4.56	8.03	8.30	8.00	9.31
costs	9.33	10.33	5.00		11.53	7.10		5.83	7.20	10.51	5.00	7.55
Wages/	7.65	6.83	9.03	30.00	7.83	7.30	8.00	5.26	7.45	7.51	-15.10	7.93
Salaries	8.00	8.00	8.50	16.00	8.00	8.00	5.50	6.30	6.43	8.00	-5.68	11.43
Number of	-0.52	-0.74	0.75		-1.08	-2.81	3.00	0.00	-0.97	-0.70	-25.60	2.29
domestic full- time employees	0.00	0.23	0.00		0.00	0.00	-3.50	0.00	0.00	0.00	-14.80	3.00

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Employee Weighted]

N=34							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	_
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
Number	3	1	3	6	6	2	. 0	1	2	2	5	1	3
Percent	9.2%			17.2%	16.0%	4.8%					14.6%	1.5%	8.5%
			0.07								,.		0.0,1
Health care	5.14	16.88	9.43		5.00	5.36			12.00		8.00		0.00
costs	6.35	10.94	9.10		7.50	7.70			7.00		8.50		3.50
Wages/	5.67	0.00	0.45	7.76	8.36	11.17		30.00	8.00	8.00	8.35		5.00
Salaries	6.47	2.00	5.45	7.14	11.69	7.77		18.50	7.50	7.50	8.25		0.29
Number of	-5.21	0.00	-7.31	2.76	5.00	4.77			5.00		-1.39		-5.00
domestic full- time employees	-5.00	-2.50	-1.50	-0.45	4.00	0.00			2.50		0.37		0.29

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [All Companies - Winsorized - Employee Weighted]

N=34			S	ales Revenue						Numb	er of Employ	ees		
Mean Median	Less than \$25 million	\$25-99 million	\$100-499 million	\$500-999 million	\$1-4.9 billion	\$5-9.9 billion	More than \$10 billion	Fewer than 100	100- 499	500- 999	1000- 2499	2500- 4999	5000- 9999	More than 10,000
Number Percent	6 19.4%	5 17.0%	6		3 10.9%	0 0.0%		3 9.9%	5 13.9%	3 8.3%	7 19.3%	4 10.3%	2 5.2%	11 30.3%
Health care costs	6.10 7.37	5.70 6.35			10.97 11.93			3.29 2.50	9.15 7.00	6.50 0.72	12.00 10.00		10.00 9.00	
Wages/ Salaries	10.12 9.87	7.43 7.00		7.52 8.00	6.45 7.90		0.00	11.29 8.00	7.25 7.00	6.98 7.00	7.50 8.00	6.00 7.00	5.00 6.50	8.00 5.30
Number of domestic full- time employees	-3.52 0.00	-0.83 1.80		1.07 1.98	2.41 4.83			2.89 1.00	-1.75 0.00	-9.87 -2.00	0.00 2.50	-4.00 -2.00	0.00 0.00	3.00 1.50

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Public Companies - Winsorized - Revenue Weighted]

N=23		Where	are you perso	onally								
	Total		located?			Owners	ship			Foreign	Sales	
Mean		South				(	Governm-					More
Median		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	than 50%
Number	23	22	0	0	23	0	0	0	3	7	0	4
Percent	98.7%	99.6%	2.2%	1.4%	98.7%	0.0%	0.0%	0.0%	18.7%	53.2%	0.0%	31.1%
Earnings	26.56	26.85	15.00		26.56				10.00	2.37		10.00
	13.08	37.30	10.00		13.08				0.49	5.50		7.50
Revenue	11.85	11.28	36.78		11.85				10.68	4.61		10.00
	13.72	13.16	18.39		13.72				21.39	9.57		7.50

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Public Companies - Winsorized - Revenue Weighted]

N=23							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	_
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
Number	3	, c	) 5	0	8	C	) 0	0	) 4	. 1	0	0	0
Percent	16.3%			2.4%	38.0%	0.0%	0.0%	1.5%	20.7%	6.2%	0.0%	0.0%	0.0%
Earnings	8.47		10.00	5.00	58.76				5.00	-10.00			
	12.20		12.50	10.00	36.88				10.00	2.50			
Revenue	10.82		9.49	0.00	20.00				10.00	-15.90			
	8.92		21.87	5.00	15.00				10.00	-2.95			

# 4. Relative to the previous 12 months, what will be your company's PERCENTAGE CHANGE during the next 12 months? [Public Companies - Winsorized - Revenue Weighted]

N=23			S	ales Revenue						Numb	er of Employ	ees		
Mean	Less than						More							More
Median	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10	Fewer	100-	500-	1000-	2500-	5000-	than
	million	million	million	million	billion	billion	billion	than 100	499	999	2499	4999	9999	10,000
No considerate	0	4	2	2	0	0	0	0	2	4	7	0	4	0
Number	0	1	3	2	9	U	8	0	2	1	/	0	4	8
Percent	1.3%	6.4%	11.3%	7.1%	37.8%	0.0%	34.7%	0.0%	8.2%	5.9%	33.1%	0.0%	19.8%	36.3%
Earnings		10.00	-2.00		7.50		58.76		6.00	10.00	1.54		10.00	58.76
		0.49	1.31		4.35		34.38		8.00	0.49	5.35		7.50	31.88
Revenue		13.93	-4.45	6.00	10.00		20.00		6.45	18.39	4.47		10.00	20.00
		20.89		6.50	4.35		15.00		16.25	0.49	10.00		8.00	13.00

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41	Total	Where	are you perso	onally		Owner	ship			Foreigr	n Sales	
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%		16 42.1%	17 44.7%	2 5.3%	3 7.9%
Hiring plans												
-3=Significant decrease	2 5.0%	1 5.0%	0 0.0% c	1 33.3% b	1 9.1%	1 4.2%	0 0.0%		0 0.0% c	0 0.0% c	1 50.0% ab	0 0.0%
-2=Moderate decrease	3 7.5%	3 15.0%	0 0.0%	0 0.0%	3 27.3% b	0 0.0% a	0 0.0%		1 6.3%	2 12.5%	0 0.0%	0 0.0%
-1=Slight decrease	8 20.0%	4 20.0%	4 23.5%	0 0.0%	1 9.1%	7 29.2%	0 0.0%		4 25.0%	3 18.8%	0 0.0%	0 0.0%
0=No change	19 47.5%	10 50.0%	7 41.2%	2 66.7%	5 45.5%	11 45.8%	0 0.0%	3 100.0%	9 56.3%	8 50.0%	0 0.0%	1 33.3%
1=Slight increase	6 15.0%	2 10.0%	4 23.5%	0 0.0%	1 9.1% c	4 16.7%	1 100.0% a	0.0%	1 6.3% d	2 12.5% d	1 50.0%	2 66.7% ab
2=Moderate increase	2 5.0%	0 0.0%	2 11.8%	0 0.0%	0 0.0%	1 4.2%	0 0.0%		1 6.3%	1 6.3%	0 0.0%	0 0.0%
3=Significant increase	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%
Mean	-0.25	-0.55 b	0.24 a	-1.00	-0.82	-0.17	1.00	0.00	-0.19	-0.19	-1.00	0.67

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa- le	Finance/ Insuranc- e/Real E	Mining/ Construct- ion	tation & Public Utilities	Energy	Services, Consulti- ng	re, Forestry, & Fishing	Public Administ- ration	Communi- cation/ Media	gy [Software/ Hardwar	Manufac- turing	re/ Pharmac- eutical	Other Industry
	A	В	С	D	E	F	G	Н	ļ	J	K	L	M
Total	6 15.4%			2 5.1%	2 5.1%								5 12.8%
Hiring plans													
-3=Significant	0	0	1	0	0	(	0	1	C	0	0	0	0
decrease	0.0% h		33.3%	0.0%	0.0%	0.0% h		100.0% afk		0.0%	0.0% h		0.0%
-2=Moderate decrease	2	0	0	0	0	(	) 0	0	C	1	0	0	0
	33.3%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%
-1=Slight decrease	2		_	1	1			-					0
	33.3%	0.0%	0.0%	50.0%	50.0%	16.7%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%
0=No change	1			0	1								5
	16.7%		66.7%	0.0%	50.0%	66.7%	0.0%	0.0%	50.0%	50.0%	33.3%		100.0%
	m			m							m		adk
1=Slight increase	1	0	0	1	0	1	L 0	0	1	. 0			0
	16.7%	0.0%	0.0%	50.0%	0.0%	16.7%	0.0%	0.0%	50.0%	0.0%	16.7%	100.0%	0.0%
2=Moderate increase	0	0	0	0	0	(	0	0	C	0	1	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
3=Significant increase	0	0	0	0	0	(	0	0	C	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mean	-0.83	0.00	-1.00	0.00	-0.50	0.00	)	-3.00	0.50	-1.00	0.17	1.00	0.00

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41			S	ales Revenue						Numb	er of Employ	ees		
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Total	17 42.5%	11 27.5%	6 15.0%	3 7.5%	2 5.0%	0 0.0%	1 2.5%	12 35.3%	9 26.5%	4 11.8%	4 11.8%	2 5.9%	1 2.9%	2 5.9%
Hiring plans														
-3=Significant decrease	2 11.8%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0% c	0 0.0% c	2 50.0% ab	0 0.0%	0 0.0%	0 0.0%	0 0.0%
-2=Moderate decrease	0 0.0% cd	0 0.0% c	40.0%	33.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0% d	1 11.1%	0 0.0%	2 50.0% a	0 0.0%	0 0.0%	0 0.0%
-1=Slight decrease	4 23.5%	3 27.3%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	4 33.3%	1 11.1%	1 25.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%
0=No change	8 47.1%	6 54.5%		0 0.0%	2 100.0%	0 0.0%	1 100.0%	6 50.0%	5 55.6%	0 0.0%	1 25.0%	2 100.0%	1 100.0%	1 50.0%
1=Slight increase	3 17.6%	1 9.1%			0 0.0%	0 0.0%	0 0.0%	1 8.3%	2 22.2%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	1 50.0%
2=Moderate increase	0 0.0%	1 9.1%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 8.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
3=Significant increase	0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Mean	-0.41	0.00	-0.60	0.00	0.00		0.00	-0.08 d	-0.11	-1.50	-1.25 a	0.00	0.00	0.50

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41	Total	Where	are you perso	onally		Owners	ship			Foreigr	Sales	
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%		16 42.1%	17 44.7%	2 5.3%	3 7.9%
Capital spending / R&D plans	<u>s</u>											
-3=Significant decrease	1 2.7%	1 5.0%	0 0.0%	0 0.0%	0 0.0%	1 4.5%	0 0.0%		0 0.0% c	0 0.0% c	1 50.0% ab	0 0.0%
-2=Moderate decrease	5 13.5%	4 20.0%	1 6.7%	0 0.0%	1 10.0%	4 18.2%	0 0.0%		3 18.8%	2 14.3%	0 0.0%	_
-1=Slight decrease	5 13.5%	4 20.0%	1 6.7%	0 0.0%	4 40.0% b	1 4.5% a	0 0.0%		2 12.5%	3 21.4%	0 0.0%	0 0.0%
0=No change	15 40.5%	9 45.0%	4 26.7%	2 100.0%	4 40.0%	9 40.9%	1 100.0%		7 43.8%	5 35.7%	0 0.0%	2 66.7%
1=Slight increase	10 27.0%	1 5.0% B	9 60.0% A	0 0.0%	1 10.0%	6 27.3%	0 0.0%		4 25.0%	4 28.6%	1 50.0%	0 0.0%
2=Moderate increase	1 2.7%	1 5.0%	0 0.0%	0 0.0%	0 0.0%	1 4.5%	0 0.0%		0 0.0% d	0 0.0% d	0 0.0%	1 33.3% ab
3=Significant increase	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%
Mean	-0.16	-0.60 b	0.40 a	0.00	-0.50	-0.18	0.00	0.67	-0.25	-0.21	-1.00	0.67

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
Total	6	3	3	2	2	6	5 0	1	2	2	6	1	5
	15.4%			5.1%	5.1%	15.4%							12.8%
Capital spending / R&D plan	<u>ns</u>												
-3=Significant	0	0	1	0	0	C	0	0	O	0	0	0	0
decrease	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
-2=Moderate decrease	2			0	1								0
	33.3%	0.0%	0.0%	0.0%	50.0%	16.7%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
-1=Slight decrease	1				0								0
	16.7%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	50.0%	100.0% fk		0.0%	0.0%
										IK	j		
0=No change	1	. 2	. 2	1	1	3	0	0	0	0	1	1	3
	16.7%	100.0%	66.7%	50.0%	50.0%	50.0%	0.0%	0.0%	0.0%	0.0%	16.7%	100.0%	60.0%
1=Slight increase	2	. 0	0	0	0	2	. 0	0	1	. 0	3	0	2
	33.3%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	50.0%	0.0%	50.0%	0.0%	40.0%
2=Moderate increase	0	0	0	0	0	C	0	0	0	0	1	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
3=Significant increase	0	0	0	0	0			0	0			0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mean	-0.50	0.00	-1.00	-0.50	-1.00	0.00			0.00	-1.00	0.50	0.00	0.40

# 5. How has the current international trade environment, including the possibility of tariffs, affected your plans for the next 12 months? - Average Scores / Don't Know Excluded

N=41			S	ales Revenue						Numb	er of Employ	ees		
Number	Less than						More							More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10	Fewer	100-	500-	1000-	2500-	5000-	than
	million	million	million	million	billion	billion	billion	than 100	499	999	2499	4999	9999	10,000
	A	В	С	D	E	F	G	A	В	С	D	E	F	G
Total	17	11	6	3	2	0	1	12	9	4	4	2	1	2
10101	42.5%	27.5%	15.0%		5.0%	0.0%	2.5%	35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
Capital spending / R&D plan	<u>1S</u>													
-3=Significant	1	0	0	0	0	0	0	0	0	1	0	0	0	0
decrease	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%
-2=Moderate decrease	2	1	2	0	0	0	0	2	1	0	1	0	0	0
	12.5%	10.0%	50.0%	0.0%	0.0%	0.0%	0.0%	18.2%	12.5%	0.0%	25.0%	0.0%	0.0%	0.0%
-1=Slight decrease	1	1	1	1	1	0	0	1	0	1	3	0	0	0
-	6.3%	10.0%	25.0%	33.3%	50.0%	0.0%	0.0%	9.1%	0.0%	33.3%	75.0%	0.0%	0.0%	0.0%
								d	d		ab			
0=No change	5	5			1	0	1	3	4	0	0	2	1	2
	31.3%	50.0%	25.0%	33.3%	50.0%	0.0%	100.0%	27.3%	50.0%	0.0%	0.0%	100.0%	100.0%	100.0%
1=Slight increase	6	3	0	1	0	0	0	5	2	1	0	0	0	0
	37.5%	30.0%	0.0%	33.3%	0.0%	0.0%	0.0%	45.5%	25.0%	33.3%	0.0%	0.0%	0.0%	0.0%
2=Moderate increase	1	0	0	0	0	0	0	0	1	0	0	0	0	0
	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
3=Significant increase	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mean	0.00	0.00	-1.25	0.00	-0.50		0.00	0.00	0.25	-1.00	-1.25	0.00	0.00	0.00
		С	b						d		b			

#### 6. Approximately what percentage of your workforce... Shows % of

N=41	Total	Where	are you perso	onally		Owners	shin			Foreign	Sales	
Mean		South				(	Governm-					More
Median		Africa A	Nigeria B	Other C	Public A	Private B	ent C	Nonprofit D	0% A	1-24% B	25-50% C	than 50% D
Number	41	20	18	3	11	24	1	3	16	17	2	3
Percent	100.0%	48.8%	43.9%	7.3%	28.2%	61.5%	2.6%	7.7%	42.1%	44.7%	5.3%	7.9%
has turned over in	11.01	6.88	17.19	3.00	8.00	12.15	4.00	10.00	11.00	13.28	3.50	4.33
the last 12 months?	5.00	5.00 b	10.00 a	1.00	8.00	4.50	2.00	13.00	7.00	8.00	1.00	5.00
turned over in 2016?	12.06 6.00	8.55 6.00	18.46 7.00	5.50 1.00	9.90 8.00	12.35 6.00	5.00 3.00		10.80 6.50	17.00 9.00	3.50 1.00	

#### 6. Approximately what percentage of your workforce... Shows % of

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/ Wholesa- le A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media I	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Number	6	5 3	3	2	2	6	. 0	1	. 2	. 2	. 6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
has turned over in	15.00	2.00	6.33	3.00	5.50	17.67			6.00	36.00	7.08	4.00	12.50
the last 12 months?	12.00	1.00	7.00	1.00	1.00	10.00			1.00	1.00 k		3.00	16.00
turned over in 2016?	12.67 12.00			3.50 1.00	4.50 1.00	24.80 17.00			4.00			4.00 3.50	10.75 10.00

#### 6. Approximately what percentage of your workforce... Shows % of

N=41			S	ales Revenue						Numb	er of Employ	rees		
Mean	Less than						More							More
Median	\$25 million	\$25-99 million	\$100-499 million	\$500-999 million	\$1-4.9 billion	\$5-9.9 billion	than \$10 billion	Fewer than 100	100- 499	500- 999	1000- 2499	2500- 4999	5000- 9999	than 10,000
	A	В	С	D	E	F	G	A	В	С	D	E	F	G
Number	17	11	. 6	3	2	0	1	12	9	4	4	2	1	2
Percent	42.5%	27.5%	15.0%	7.5%	5.0%	0.0%	2.5%	35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
has turned over in	13.27	12.36	8.70	7.00	8.00		1.00	19.09	10.00	3.00	13.25	2.75	6.00	2.50
the last 12 months?	4.50	8.00	9.00	9.50	1.00		5.50	13.00	4.50	3.50	15.00	1.00	5.00	1.00
turned over in 2016?	15.69	11.70	9.80	6.33	15.00		2.00	21.67	8.00	4.00	17.00	4.50	5.00	3.50
	5.50	8.00	10.00	8.50	1.00		13.50	15.00	5.00	5.00	25.00	1.00	5.50	1.00

### 7. What changes (if any) has your firm made to improve your ability to hire/retain workers?

N=39	Total	Where are y	ou personally	located?		Owners	hip			Foreign	Sales	
Number		South				(	Governm-					More than
Col %		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	50%
_		Α	В	С	Α	В	С	D	Α	В	С	D
Total	39	19	17	3	11	23	1	3	15	16	2	3
Total	100.0%	48.7%	43.6%	7.7%	28.2%	59.0%	2.6%	7.7%	38.5%	41.0%	5.1%	7.7%
'Extra' increase in salary	16	3	12	1	2	13	0	1	8	7	0	0
or bonuses	41.0%	15.8%	70.6%	33.3%	18.2%	56.5%	0.0%	33.3%	53.3%	43.8%	0.0%	0.0%
		В	Α		b	а						
No changes have been	14	11	3	0	5	7	0	1	6	5	1	2
made	35.9%	57.9%	17.6%	0.0%	45.5%	30.4%	0.0%	33.3%	40.0%	31.3%	50.0%	66.7%
		b	a									
Introduced or improved												
health care coverage (e.	8	0	7	1	0	6	0	2	2	6	0	0
g., dental, vision, etc.)	20.5%	0.0%	41.2%	33.3%	0.0%	26.1%	0.0%	66.7%	13.3%	37.5%	0.0%	0.0%
		Вс	Α	a	d			a				
Improved quality of life												
(on-site child care, gym												
memberships, other	7	3	4	0	2	3	1	1	2	2	1	1
perks)	17.9%	15.8%	23.5%	0.0%	18.2%	13.0%	100.0%	33.3%	13.3%	12.5%	50.0%	33.3%
						С	b					
Increased vacation	7	4	2	1	2	4	1	0	2	3	0	1
days or flexible hours	17.9%	21.1%	11.8%	33.3%	18.2%	17.4%	100.0%	0.0%	13.3%	18.8%	0.0%	33.3%
In agreed IID builded /to												
Increased HR budget (to advertise job openings,	4	1	2	1	2	1	0	1	1	2	0	0
etc.)	4 10.3%	1 5.3%	2 11.8%	1 33.3%	2 18.2%	1 4.3%	0 0.0%	33.3%	1 6.7%	2 12.5%	0 0.0%	0 0.0%
etc.)	10.5%	3.3%	11.0%	33.370	10.2%	4.5%	0.0%	33.3%	0.776	12.5%	0.0%	0.0%
Recruiting new groups	2		2	•		_	•	_	2	•	•	•
of workers (e.g.,	3	1	2	0	1	1	0	1	30.0%	0	0	0
'retirees')	7.7%	5.3%	11.8%	0.0%	9.1%	4.3%	0.0%	33.3%	20.0%	0.0%	0.0%	0.0%

### 7. What changes (if any) has your firm made to improve your ability to hire/retain workers?

N=39							Industry						
Number		Banking/		Transport-						Technolog-			
Col %		Finance/	Mining/	ation &			Agricultur-	Public	Communi-	y [Softwar-		Healthcar-	
	Retail/	Insurance/	Construct-	Public		Services,	e, Forestry,	Administr-	cation/	e/Hardwa-	Manufact-	e/Pharma-	Other
	Wholesale	Real Estate	ion	Utilities	Energy	Consulting	& Fishing	ation	Media	re/Biotech]	uring	ceutical	Industry
	A	В	С	D	E	F	G	Н	I	J	K	L	M
Total	5	2	3	2	2			1	2	2	6	1	5
	12.8%	5.1%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
'Extra' increase in salary	2	0	0	0	1	3	0	0	0	2	1	1	4
or bonuses	40.0%	0.0%	0.0%	0.0%	50.0%	50.0%	0.0%	0.0%	0.0%	100.0%	16.7%	100.0%	80.0%
No changes have been	2	1	3	0	0	3	0	0	0	0	5	0	0
made	40.0%	50.0%	100.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	83.3%	0.0%	0.0%
			m								m		ck
Introduced or improved													
health care coverage (e.	0		0	0	0				0				3
g., dental, vision, etc.)	0.0%	50.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	50.0%	16.7%	0.0%	60.0%
Improved quality of life													
(on-site child care, gym													
memberships, other	0		0	1	1				2				1
perks)	0.0%	0.0%	0.0%	50.0%	50.0%	33.3%	0.0%	0.0%	100.0%		0.0%	0.0%	20.0%
	ı								ak		ı		
Increased vacation	1		0	2	0								1
days or flexible hours	20.0%	0.0%	0.0%	100.0%	0.0%	16.7%	0.0%	0.0%	50.0%	0.0%			20.0%
				k							d		
Increased HR budget (to													
advertise job openings,	0		0	0	0								1
etc.)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0% h		100.0% fk	0.0%	50.0%	0.0% h		20.0%
Recruiting new groups	_	_	_	_	_	_	_	_	_	_	_	_	_
of workers (e.g.,	20.0%		0 0.0%	0 0.0%	0 0.0%			0 0.0%	0.0%				20.0%
'retirees')	20.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%

#### 7. What changes (if any) has your firm made to improve your ability to hire/retain workers?

N=39			9	Sales Revenue						Numb	er of Employ	ees		
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Total	16	11	5	3	2	0	1	12	9	4	4	2	1	2
	41.0%	28.2%	12.8%	7.7%	5.1%	0.0%	2.6%	30.8%	23.1%	10.3%	10.3%	5.1%	2.6%	5.1%
'Extra' increase in salary or bonuses	9 56.3%	4 36.4%	2 40.0%	1 33.3%	0 0.0%	0 0.0%	0 0.0%	10 83.3% bCg	3 33.3% a	0 0.0% A	2 50.0%	1 50.0%	0 0.0%	0 0.0% a
No changes have been made	5 31.3%	4 36.4%	3 60.0%	0 0.0%	1 50.0%	0 0.0%	0 0.0%	1 8.3% bf	6 66.7% a	2 50.0%	1 25.0%	1 50.0%	1 100.0% a	0 0.0%
Introduced or improved health care coverage (e. g., dental, vision, etc.)	5	2	1	0	0	0	0	5	2	0	0	0	0	0
	31.3%	18.2%	20.0%	0.0%	0.0%	0.0%	0.0%	41.7%	22.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Improved quality of life (on-site child care, gym memberships, other perks)	3 18.8%	0 0.0% deG	0 0.0%	2 66.7% b	1 50.0% b	0 0.0%	1 100.0% B	3 25.0%	0 0.0% G	0 0.0%	1 25.0%	0 0.0%	0 0.0%	2 100.0% B
Increased vacation days or flexible hours	1	3	1	1	1	0	0	2	0	1	1	1	0	1
	6.3%	27.3%	20.0%	33.3%	50.0%	0.0%	0.0%	16.7%	0.0%	25.0%	25.0%	50.0%	0.0%	50.0%
Increased HR budget (to advertise job openings, etc.)	3	0	1	0	0	0	0	2	0	1	1	0	0	0
	18.8%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	25.0%	25.0%	0.0%	0.0%	0.0%
Recruiting new groups of workers (e.g., 'retirees')	2	0	0	1	0	0	0	2	0	0	1	0	0	0
	12.5%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	25.0%	0.0%	0.0%	0.0%

8. We would like to learn whether fast paced-changes in technology, the economic environment and the geo-political situation have affected the number of years into the future your company believes it can reliably plan or if it has affected the planned 'length' of your typical project.' - FIVE YEARS AGO vs. TODAY

N=41	Total	Where	are you perso	onally		Owners	ship			Foreigr	Sales	
Mean Median		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Number Percent	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%		16 42.1%	17 44.7%	2 5.3%	
FIVE YEARS AGO												
we could reliably plan X years into the future.	5.37 3.00	4.53 4.00	6.94 5.00	2.33 3.00	3.90 3.00	6.45 3.00	5.00 3.00		3.73 3.00	7.53 5.00	3.00 1.00	
the expected 'productive life' of our typical new project was X years.	5.32 5.00	6.24 5.00	4.50 4.00	3.67 5.00	6.00 5.00	4.90 5.00	20.00 10.25		4.10 4.50	4.86 5.00	1.75 1.00	
TODAY												
we can reliably plan X years into the future.	2.08 2.00	1.89 2.00	2.13 2.00	3.00 3.50	1.90 2.00	2.05 2.00	2.00 1.00		2.07 2.00	2.00 2.00	2.00 1.00	
the expected 'productive life' of our typical new project is X years.	5.31 3.00	7.17 3.00	3.40 3.00	3.00 3.50	4.50 2.00	6.11 3.00	10.00 5.50		6.53 3.00	2.86 2.00	1.65 1.00	

8. We would like to learn whether fast paced-changes in technology, the economic environment and the geo-political situation have affected the number of years into the future your company believes it can reliably plan or if it has affected the planned 'length' of your typical project.' - FIVE YEARS AGO vs. TODAY

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
Number	6	3	3	2	2	6	5 0	1	. 2	2 2	. 6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
FIVE YEARS AGO													
we could reliably	2.83	5.00	2.67	4.00	10.00	4.17	7	1.00	4.00	5.00	5.40	3.00	3.40
plan X years into the	3.00			1.00	1.00								3.00
future.													
the expected	3.50	3.50	3.50	11.50	15.00	4.92	2	1.00	3.00	5.00	6.60		4.60
'productive life' of	5.00	1.00	5.00	1.00	1.00	4.00	)	1.50	1.00	4.00	8.50		5.00
our typical new													
project was X years.													
TODAY													
we can reliably	1.50	2.50	1.33	1.50	5.50	2.50	)	2.00	2.50	) 1.00	2.00	2.00	2.00
plan X years into the	1.00			1.00	1.00								2.50
future.	2.00	2.00	2.50	2.00	2.00	2.00		2.00			2.00		2.55
	E		Е	е	ACdKm						E		е
the expected	1.92	3.00	2.43	5.50	14.50	14.50	)	2.00	2.25	5 2.00	2.80		3.60
'productive life' of	2.00			1.00	1.00								4.00
our typical new project is X years.													
F - 1000 10 11 10 10 10 10 10 10 10 10 10 1	e	!			а								

8. We would like to learn whether fast paced-changes in technology, the economic environment and the geo-political situation have affected the number of years into the future your company believes it can reliably plan or if it has affected the planned 'length' of your typical project.' - FIVE YEARS AGO vs. TODAY

N=41			S	ales Revenue						Numb	er of Employ	ees		
Mean Median	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Number Percent	17 42.5%	11 27.5%	6 15.0%		2 5.0%	0 0.0%		12 35.3%	9 26.5%	4 11.8%	4 11.8%	2 5.9%	1 2.9%	2 5.9%
FIVE YEARS AGO														
we could reliably plan X years into the future.	3.12 3.00	4.80 5.00			3.50 1.00			8.33 5.00	3.71 4.00	2.25 3.00	5.00 5.00	5.50 1.00	2.00 6.00	7.50 1.00
	С		а							g				С
the expected 'productive life' of our typical new project was X years.	3.81 3.00	5.50 5.00		9.33 12.50	4.00 1.00		_5.00	4.54 5.00 G	5.50 5.00	2.88 3.00	4.33 5.00	6.00 1.00	5.00 6.00	22.50 1.00 ABCDe
TODAY														
we can reliably plan X years into the future.	1.82 2.00	2.30 2.00		2.67 3.00	2.00 1.00		5.00	2.17 2.00	2.00 2.00	1.25 1.00 E	2.00 2.50	3.50 1.00	2.00 3.00	3.50 1.00
the expected 'productive life' of our typical new	6.89 3.00	3.20 4.00		5.00 6.50	3.25 1.00			8.67 4.00	2.75 3.00	1.83 2.00	1.83 2.00	2.00 1.00	5.00 3.50	17.50 1.00
project is X years.									G	g				Вс

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? # YEARS AGO

N=41	Total	Where	are you perso	onally		Owner	ship			Foreign	Sales	
Mean		South				(	Governm-					More
Median		Africa	Nigeria	Other	Public	Private	ent	Nonprofit	0%	1-24%	25-50%	than 50%
		А	В	С	А	В	С	<u>D</u> _	Α	В	С	D
Number	41	20	18	3	11	24	1	3	16	17	2	3
Percent	100.0%	48.8%	43.9%	7.3%	28.2%	61.5%	2.6%	7.7%	42.1%	44.7%	5.3%	7.9%
Capital Structure	2.76	3.13	2.27	3.00	1.21	2.99	10.00		2.96	2.13	1.00	7.50
	2.00	2.00	2.00	1.00	1.10	3.00	5.25		3.00	2.00	0.65	1.00
										D		В
Corporate Investment	2.16	2.50	2.00	2.50	0.33	2.06	6.00		1.90	2.11		6.00
	2.00	3.50	2.50	1.00	0.50	1.50	3.25	1.00	2.50	2.00		3.25
Payout Policy	3.96	4.00	3.72	5.00	2.00	4.18			6.25	2.52		
	4.00	5.00	2.50	3.00	1.50	4.50			8.00	3.00		
M&A Policy	1.45	1.50	1.23	2.00	1.60	1.38			1.60	1.38		
	2.00	1.00	1.60	1.60	1.00	2.00			1.00	2.00		
Corporate Culture	2.32	2.38	2.00	5.00	1.58	2.27	8.00	1.75	2.29	1.95		8.00
•	1.00	1.50	1.00	2.75	2.00	1.00	4.45	1.00	2.00	1.00		4.25

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? # YEARS AGO

N=41							Industry						
Mean		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Median	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public		Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
Number	6	3	3	2	2	6	5 0	1	. 2	. 2	. 6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
Capital Structure	1.19	3.00		10.00	2.00	6.50	)		0.75	0.50	3.66		1.00
	1.60	4.00		6.50	1.00	1.00	)		1.00	0.75	5.00		2.00
	Fk					A	<b>\</b>				a		
Corporate Investment	0.75	5.00		6.00	2.00	3.00	)	0.00	0.50		3.00	0.00	3.00
	1.00	3.00		3.50	1.50	2.00	)	0.50	0.75		4.00	1.50	1.00
Payout Policy	1.00	5.00			7.00	8.00	)				3.00		4.00
	1.00	3.00			1.00	10.00	)				1.00		4.50
M&A Policy	1.20					2.00	)			2.00	1.00	0.50	2.00
	1.10					1.50	)			1.50	1.00	0.75	1.50
Corporate Culture	1.70	4.50		5.00	3.50	1.00	)		1.00	3.00	0.97	0.50	1.75
	1.50	1.00		1.00	1.00	3.50	)		3.50	4.50	1.00	0.75	1.00
	b	aK									В		

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? # YEARS AGO

N=41			S	ales Revenue						Numb	er of Employ	ees .		
Mean	Less than						More							More
Median	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10	Fewer	100-	500-	1000-	2500-	5000-	than
	million	million	million	million	billion	billion	billion	than 100	499	999	2499	4999	9999	10,000
	A	В	С	D	E	F	G	A	В	С	D	E	F	G
Number	17	11	6	3	2	0	1	12	9	4	4	2	1	2
Percent	42.5%	27.5%			5.0%	0.0%		35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
Capital Structure	3.90	3.17	1.17	4.33	0.50		1.00	3.25	3.31	1.20	1.50	0.65		5.50
	5.00	4.00			1.25		4 = 0	3.00	5.00	2.10	2.00	1.00		1.00
		С	b											
Corporate Investment	1.94	2.63	1.00	6.00	0.50			1.93	2.50	0.25	0.50	1.00		6.00
	3.00	3.00	1.00	3.50	0.75			2.50	1.00	1.00	0.50	0.75		3.25
Payout Policy	3.50	5.75	0.60				2.00	5.12	3.00					2.00
	4.00	5.00	2.80				3.50	6.00	1.00					3.50
M&A Policy	1.25	1.60	1.50					2.00	0.50	1.20	2.00	1.50		
•	1.00	1.00	1.00					2.00	1.25	1.60	2.00	1.00		
Corporate Culture	1.14	3.33	2.10	8.00	1.00		1.00	2.30	0.67	2.00	2.00	0.90		4.50
p	1.00	4.00			0.95			2.00	0.75	1.00	1.00	1.95		1.00
	b	а										-		

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23	Total	Where	are you perso located?	onally		Owner	ship	
Number		South					Governm-	_
Col %		Africa	Nigeria	Other	Public	Private	ent	Nonprofit
		Α	В	С	Α	В	С	D
Total	23	12	9	2	7	13	1	0
	100.0%	52.2%	39.1%	8.7%	30.4%	56.5%	4.3%	0.0%
What was the source of the	e idea(s) that led	to a fundam	ental change	in Capital Str	ucture:			
Our executive	12	7	4	1	3	6	1	0
management team	52.2%	58.3%	44.4%	50.0%	42.9%	46.2%	100.0%	0.0%
Board of directors	12	7	4	1	5	7	0	0
	52.2%	58.3%	44.4%	50.0%	71.4%	53.8%	0.0%	0.0%
Our finance team	5	3	2	0	1	4	0	0
Our finance team	21.7%	25.0%	22.2%	0.0%	14.3%	30.8%	0.0%	
Consultants	2	1	1	0	0	1	1	_
	8.7%	8.3%	11.1%	0.0%	0.0%	7.7%	100.0%	0.0%
					С	С	ab	
Analysts	2	1	1	0	1	1	0	0
	8.7%	8.3%	11.1%	0.0%	14.3%	7.7%	0.0%	0.0%
Investors	2	1	1	0	1	1	0	0
	8.7%	8.3%	11.1%	0.0%	14.3%	7.7%	0.0%	
From observing other	2	0	2	0	1	1	0	0
From observing other		0		_		1	_	_
companies	8.7%	0.0%	22.2%	0.0%	14.3%	7.7%	0.0%	0.0%
Founder/owner	2	1	0	1	0	2	0	0
	8.7%	8.3%	0.0%	50.0%	0.0%	15.4%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa- le A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Total	5 21.7%	3	0	1 4.3%	2 8.7%		2 0	0			5	0	1 4.3%
What was the source of th	e idea(s) that l	ed to a funda	amental chang	ge in Capital S	Structure:								
Our executive	1			1	1								0
management team	20.0%	66.7%	0.0%	100.0%	50.0%	50.0%	0.0%	0.0%	100.0%	0.0%	60.0%	0.0%	0.0%
Board of directors	2 40.0%			0 0.0%	2 100.0%						_		0 0.0%
Our finance team	1 20.0%			0 0.0%	1 50.0%								0 0.0%
Consultants	0 0.0%			1 100.0%	1 50.0%	0.0%		_					0 0.0%
Analysts	0 0.0% e	0.0%		0 0.0%	2 100.0% ak	0.0%						0.0%	0 0.0%
Investors	0 0.0% e	0.0%		0 0.0%	2 100.0% ak	0.0%						0.0%	0 0.0%
From observing other companies	1 20.0%		_	0 0.0%	0 0.0%		_						0 0.0%
Founder/owner	0 0.0%			0 0.0%	0 0.0%			_				_	1 100.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	A	В	С	D	E	F	G
<b>-</b>	_	_	_	2	á	•	à
Total	5 24.70/	7	5	12.0%	1 20/	0	1
	21.7%	30.4%	21.7%	13.0%	4.3%	0.0%	4.3%
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in Capital S	Structure:		
Our executive	3	2	3	2	1	0	1
management team	60.0%	28.6%	60.0%	66.7%	100.0%	0.0%	100.0%
management team	00.0%	20.076	00.076	00.770	100.076	0.076	100.076
Board of directors	2	3	2	2	1	0	1
	40.0%	42.9%	40.0%	66.7%	100.0%	0.0%	100.0%
Our finance team	1	1	1	1	0	0	1
	20.0%	14.3%	20.0%	33.3%	0.0%	0.0%	100.0%
Consultants	0	1	0	1	0	0	0
Consultants	0.0%	14.3%	0.0%	33.3%	0.0%	0.0%	0.0%
Analysts	0	1	0	0	0	0	1
	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	100.0%
Investors	0	1	0	0	0	0	1
investors	_		_	•	•	-	_
	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	100.0%
From observing other	1	1	0	0	0	0	0
companies	20.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Founder/owner	0	1	1	0	0	0	0
	0.0%	14.3%	20.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23	Total	Where	are you perso	onally		Owners	ship	
Number		South					Governm-	
Col %		Africa	Nigeria	Other	Public	Private	ent	Nonprofit
		Α	В	С	Α	В	С	D.
What was the source of the i	dea(s) that led	to a fundame	ental change	in Capital Stru	ucture: (Cor	<u>nt.)</u>		
Auditors	1	0	1	0	0	1	0	0
	4.3%	0.0%	11.1%	0.0%	0.0%	7.7%	0.0%	0.0%
Rating agencies	1	1	0	0	1	0	0	0
	4.3%	8.3%	0.0%	0.0%	14.3%	0.0%	0.0%	0.0%
Other	1	1	0	0	0	1	0	0
	4.3%	8.3%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Non-executive	0	0	0	0	0	0	0	0
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-management	0	0	0	0	0	0	0	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy [Caftware/	Manufac	re/	Other
	Wholesa- le	Insuranc- e/Real E	Construct- ion	Public Utilities	Energy	Consulti- ng	Forestry, & Fishing	Administ- ration	cation/ Media	[Software/ Hardwar	Manufac- turing	Pharmac- eutical	Other Industry
	A	В	C	D	E	F	G	Н		J	K	L	M
What was the source of the	e idea(s) that I	ed to a funda	amental chan	ge in Capital S	Structure:	(Cont.)							
	, ,			0									
Auditors	0		_	0	1	(			_	_	_	0	0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	0	1	(	0	C	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0	0	0	0	0	(	) 0	C	) 0	0	1	0	0
other	0.0%			0.0%	0.0%	0.0%		0.0%			20.0%	0.0%	0.0%
Non-executive	0	0	0	0	0	(	) 0	C	) 0	0	0	0	0
management	0.0%			0.0%	0.0%	0.0%					0.0%	0.0%	0.0%
Financial proce/	0	0	) 0	0	0	,	) 0	C		0	0	0	0
Financial press/ reports	0 0.0%			0 0.0%	0 0.0%	0.0%		0.0%			0 0.0%	0.0%	0.0%
reports	0.070	0.070	0.070	0.070	0.070	0.07	0.070	0.070	0.070	0.070	0.070	0.070	0.070
Non-management	0				0	(							0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	(	) 0	C	) 0	0	0	0	0
	0.0%			0.0%	0.0%	0.0%		0.0%			0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CAPITAL STRUCTURE

N=23			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	Α	В	С	D	Е	F	G
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in Canital 9	Structure: (	Cont.)	
What was the source of the	idea(3) that ie	a to a ranaa	mental chan	ge iii capitai s	tractare. (	Conc.j	
Auditors	0	1	0	0	0	0	0
	0.0%	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	0	0	0	1
3 9 9 9 9 9	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
		g					b
Other	0	0	1	0	0	0	0
Other	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	0.0%
Non-executive	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-management	0	0	0	0	0	0	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13	Total	Where a	are you perso located?	onally		Owne	rship	
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D
Total	13 100.0%	3 23.1%	8 61.5%	2 15.4%	3 23.1%	6 46.2%	1 7.7%	
What was the source of the	e idea(s) that led	l to a fundame	ental change	in Corporate	Investment:			
Our executive management team	7	3	3	1	1	4	1	1
	53.8%	100.0%	37.5%	50.0%	33.3%	66.7%	100.0%	50.0%
Board of directors	6 46.2%	1 33.3%	3 37.5%	2 100.0%	2 66.7%	4 66.7%	0 0.0%	
Founder/owner	4	1	3	0	1	2	0	0
	30.8%	33.3%	37.5%	0.0%	33.3%	33.3%	0.0%	0.0%
Non-executive management	3	2	1	0	1	1	0	1
	23.1%	66.7%	12.5%	0.0%	33.3%	16.7%	0.0%	50.0%
Consultants	2	1	1	0	0	1	1	0
	15.4%	33.3%	12.5%	0.0%	0.0%	16.7%	100.0%	0.0%
Analysts	1	0	1	0	0	1	0	0
	7.7%	0.0%	12.5%	0.0%	0.0%	16.7%	0.0%	0.0%
Investors	1	0	1	0	0	1	0	0
	7.7%	0.0%	12.5%	0.0%	0.0%	16.7%	0.0%	0.0%
From observing other companies	1	1	0	0	0	1	0	0
	7.7%	33.3%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
Significance Tests Between	Columns: Lo	wer case: p<.0	05 Upper	case: p<.01				

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public	_	Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	ı	J	K	L	M
Total	2	. 1	0	1	1	1	. 0	1	1	. 0	3	0	2
	15.4%	7.7%	0.0%	7.7%	7.7%	7.7%	0.0%	7.7%	7.7%	0.0%	23.1%	0.0%	15.4%
What was the source of t	he idea(s) that I	ed to a funda	amental chang	ge in Corpora	te Investme	nt:							
Our executive	0	1	0	1	0	1		0				0	1
management team	0.0%	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%	0.0%	100.0%	0.0%	66.7%	0.0%	50.0%
Board of directors	1		_	0	1	C				_		_	0
	50.0%	100.0%	0.0%	0.0%	100.0%	0.0%	0.0%	100.0%	100.0%	0.0%	33.3%	0.0%	0.0%
Founder/owner	1			0	0	C							0
	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%
Non-executive	0			0	0	C							1
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	33.3%	0.0%	50.0%
Consultants	0			1	1	C		0					0
	0.0%	0.0%	0.0%	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Analysts	0		_	0	1	C		0				_	0
	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Investors	0			0	1	C		0					0
	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
From observing other	0			0	0	C		0				_	0
companies	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	A	В	С	D	E	F	G
Total	6	4	1	1	1	0	0
	46.2%	30.8%	7.7%	7.7%	7.7%	0.0%	0.0%
What was the source of th	ne idea(s) that le	d to a funda	mental chan	ge in Corpora	te Investmer	nt:	
Our executive	3	1	1	1	1	0	0
management team	50.0%	25.0%	100.0%	100.0%	100.0%	0.0%	0.0%
Board of directors	3	2	0	0	1	0	0
	50.0%	50.0%	0.0%	0.0%	100.0%	0.0%	0.0%
Founder/owner	1	2	1	0	0	0	0
	16.7%	50.0%	100.0%	0.0%	0.0%	0.0%	0.0%
Non-executive	1	0	1	0	1	0	0
management	16.7%	0.0%	100.0%	0.0%	100.0%	0.0%	0.0%
Consultants	0	1	0	1	0	0	0
	0.0% d	25.0%	0.0%	100.0% a	0.0%	0.0%	0.0%
				u			
Analysts	0.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
	0.070	23.070	0.070	0.076	0.070	0.076	0.076
Investors	0.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
	0.0%	23.0%	0.0%	0.0%	0.0%	0.0%	0.0%
From observing other	0	0	100.0%	0	0	0	0
companies	0.0% c	0.0%	100.0% a	0.0%	0.0%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13	Total	Where	are you perso	onally	Ownership					
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D		
What was the source of the	idea(s) that led	to a fundam	ental change	in Corporate	Investment:	(Cont.)		_		
Auditors	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Our finance team	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Rating agencies	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
I-bankers	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Financial press/	0	0	0	0	0	0	0	0		
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Non-management employees	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Other	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		

## 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public	F	Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le A	e/Real E B	ion C	Utilities D	Energy E	ng F	Fishing G	ration H	Media	Hardwar	turing K	eutical	Industry M
				<u> </u>	<u> </u>	ı	<u> </u>		'	J	IX.		IVI
What was the source of the	e idea(s) that I	ed to a fund	amental chan	ge in Corpora	ite Investme	ent: (Cont.	)						
Auditors	0	) (	0	0	0	(	0	C	) 0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Our finance team	0	) (	0	0	0	(	0	C	) 0	0	0	0	0
	0.0%		0.0%	0.0%	0.0%			0.0%			0.0%	0.0%	0.0%
Rating agencies	0	) (	0	0	0	(	0	C	) 0	0	0	0	0
	0.0%			0.0%	0.0%			0.0%			0.0%		0.0%
I-bankers	0	) (	0	0	0	(	0	C	) 0	0	0	0	0
	0.0%		0.0%	0.0%	0.0%			0.0%	0.0%	0.0%	0.0%		0.0%
Financial press/	0	) (	0	0	0	(	0	C	) 0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-management	0	) (	) 0	0	0	(	) 0	C	) 0	0	0	0	0
employees	0.0%		_	0.0%	0.0%	0.0%		0.0%		_	0.0%		0.0%
Other	0	) (	) 0	0	0	(	) 0	C	) 0	0	0	0	0
	0.0%			0.0%	0.0%			0.0%			0.0%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE INVESTMENT

N=13			S	ales Revenue			
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in Corpora	te Investmer	nt: (Cont.)	
Auditors	0 0.0%	0.0%	0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Our finance team	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-management employees	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9	Total	Where	are you perso	onally	Ownership					
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D		
Total	9 100.0%	4 44.4%	4 44.4%	1 11.1%	1 11.1%	8 88.9%	0 0.0%	0 0.0%		
What was the source of the	e idea(s) that led	to a fundam	ental change	in Payout Pol	icy:					
Our executive management team	6 66.7%	3 75.0%	2 50.0%	1 100.0%	1 100.0%	5 62.5%	0 0.0%	0 0.0%		
Board of directors	3 33.3%	1 25.0%	1 25.0%	1 100.0%	1 100.0%	2 25.0%	0 0.0%	0.0%		
Founder/owner	3 33.3%	0 0.0%	3 75.0%	0 0.0%	0 0.0%	3 37.5%	0 0.0%	0.0%		
Our finance team	1 11.1%	1 25.0%	0 0.0%	0 0.0%	1 100.0% b	0 0.0% a	0 0.0%	0 0.0%		
Analysts	1 11.1%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	1 12.5%	0 0.0%	0.0%		
Auditors	1 11.1%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	1 12.5%	0 0.0%	0 0.0%		
Investors	1 11.1%	0 0.0%	1 25.0%	0 0.0%	0 0.0%	1 12.5%	0 0.0%	0 0.0%		
Other	1 11.1%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	1 12.5%	0 0.0%	0 0.0%		
I-bankers	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa-	Finance/ Insuranc-	Mining/ Construct-	tation & Public		Services, Consulti-	re, Forestry, &	Public Administ-	Communi- cation/	gy [Software/	Manufac-	re/ Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	I	J	K	L	М
Total	2 22.2%		_	0 0.0%	2 22.2%	1 11.1%				-			1 11.1%
						11.1%	0.0%	0.0%	0.0%	0.0%	22.2%	0.0%	11.1%
What was the source of t	the idea(s) that l	ed to a funda	imental chan	ge in Payout	Policy:								
Our executive	2			0	1								0
management team	100.0%	100.0%	0.0%	0.0%	50.0%	100.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%
Board of directors	0		_	0	1	(		0	0	_		_	0
	0.0%	100.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%
Founder/owner	0	0	0	0	1	(	0	0	0	0	1		1
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	100.0%
Our finance team	0			0	1	(				_			0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Analysts	0			0	0	(				0			1
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Auditors	0			0	0	(		0	0	0			1
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Investors	0	0		0	1	(	0			0			0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0	0	0	0	0	(	0	0	0	0	1	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	(	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	A	В	С	D	E	F	G
Total	4	4	0	0	0	0	1
	44.4%	44.4%	0.0%	0.0%	0.0%	0.0%	11.1%
What was the source of	the idea(s) that le	d to a funda	mental chan	ge in Payout I	Policy:		
Our executive	3	2	0	0	0	0	1
management team	75.0%	50.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Board of directors	1	1	0	0	0	0	1
	25.0%	25.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Founder/owner	2	1	0	0	0	0	0
	50.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Our finance team	0	0	0	0	0	0	1
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Analysts	1	0	0	0	0	0	0
	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Auditors	1	0	0	0	0	0	0
	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Investors	0	1	0	0	0	0	0
	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0	1	0	0	0	0	0
	0.0%	25.0%	0.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9		Where	are you perso	onally				
	Total		located?			Owners		
Number		South				(	Governm-	
Col %		Africa	Nigeria	Other	Public	Private	ent	Nonprofit
		Α	В	С	Α	В	С	D
What was the source of the	idea(s) that led	to a fundame	ental change	in Payout Pol	icy: (Cont.)			
Consultants	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	0	0	0	0	0
5 5	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
From observing other	0	0	0	0	0	0	0	0
companies	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-management	0	0	0	0	0	0	0	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-executive	0	0	0	0	0	0	0	0
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
-								

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9							Industry						
Number Col %	Retail/	Banking/ Finance/	Mining/	Transpor- tation &		Services,	Agricultu- re,	Public	Communi-	Technolo- gy		Healthca- re/	
	Wholesa- le	Insuranc- e/Real E B	Construct- ion C	Public Utilities	Energy E	Consulti- ng F	Forestry, & Fishing G	Administ- ration H	cation/ Media	[Software/ Hardwar	Manufac- turing K	Pharmac- eutical	Other Industry M
What was the source of th	A e idea(s) that			D ge in Payout		ont.)	G	п	<u> </u>	J	K	L	IVI
Consultants	0.0%				0 0.0%								0 0.0%
Rating agencies	0.0%				0 0.0%								0.0%
From observing other companies	0.0%			_	0 0.0%					_			0 0.0%
Financial press/ reports	0.0%				0 0.0%			0.0%					0 0.0%
Non-management employees	0.0%				0 0.0%					_			0 0.0%
Non-executive management	0.0%		_	_	0 0.0%		0.0%	0.0%		_	_	_	0 0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - PAYOUT POLICY

N=9			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	Α	В	С	D	E	F	G
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in Payout F	Policy: (Con	t.)	
Consultants	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
From observing other	0	0	0	0	0	0	0
companies	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
N	0	0	0	0	0	•	0
Non-management	0	0	0	0	0	0	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Non-executive	0	0	0	0	0	0	0
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
management	0.076	0.076	0.070	0.070	0.070	0.070	0.070

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5	Total	Where	are you perso	onally	Ownership					
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D		
Total	5 100.0%	2 40.0%	2 40.0%	1 20.0%	2 40.0%	3 60.0%	0 0.0%			
What was the source of the	e idea(s) that led	to a fundame	ental change	in M&A Polic	<u>y:</u>					
Our executive management team	3 60.0%	1 50.0%	1 50.0%	1 100.0%	0 0.0%	3 100.0%	0 0.0%			
From observing other companies	2 40.0%	1 50.0%	1 50.0%	0 0.0%	2 100.0%	0 0.0%	0 0.0%	_		
Founder/owner	2 40.0%	1 50.0%	0 0.0%	1 100.0%	0 0.0%	2 66.7%	0 0.0%			
Board of directors	1 20.0%	1 50.0%	0 0.0%	0 0.0%	1 50.0%	0 0.0%	0 0.0%	_		
Non-executive management	1 20.0%	1 50.0%	0 0.0%	0 0.0%	0 0.0%	1 33.3%	0 0.0%			
I-bankers	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	_		
Consultants	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			
Analysts	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			
Auditors	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa- Ie A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Total	1	. 0	0	0	0	1	. 0	0	0	1		0	1
	20.0%	0.0%	0.0%	0.0%	0.0%	20.0%	0.0%	0.0%	0.0%	20.0%	20.0%	0.0%	20.0%
What was the source of the	ne idea(s) that l	ed to a funda	mental chan	ge in M&A Po	olicy:								
Our executive	0	0	0	0	0							0	1
management team	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
From observing other	1		0	0	0			_			_		0
companies	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%
Founder/owner	0	_	_	0	0			_				_	1
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	100.0%
Board of directors	0		0	0	0			_			_	_	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%
Non-executive	0	0		0	0							0	0
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%
I-bankers	0			0	0								0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Consultants	0			0	0								0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Analysts	0		_	0	0			-					0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Auditors	0			0	0								0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5			S	ales Revenue			
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G
Total	1	2	2	0	0	0	0
	20.0%	40.0%	40.0%	0.0%	0.0%	0.0%	0.0%
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in M&A Po	licy:		
Our executive management team	1	1	1	0	0	0	0
	100.0%	50.0%	50.0%	0.0%	0.0%	0.0%	0.0%
From observing other companies	0	1	1	0	0	0	0
	0.0%	50.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Founder/owner	0	1	1	0	0	0	0
	0.0%	50.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Board of directors	0	0	1	0	0	0	0
	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Non-executive management	0	0	1	0	0	0	0
	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%
I-bankers	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Consultants	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Analysts	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Auditors	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5	Total	Where	are you perso	onally	Ownership						
Number		South		, ,		(	Governm-				
Col %		Africa	Nigeria	Other	Public	Private	ent	Nonprofit			
	·	Α	В	С	Α	В	С	D			
What was the source of the	e idea(s) that led	to a fundame	ental change	in M&A Policy	y: (Cont.)						
Investors	0	0	0	0	0	0	0	0			
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Rating agencies	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			
Our finance team	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			
Financial press/	0	0	0	0	0	0	0	0			
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Non-management employees	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			
Other	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%			

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5							Industry						
Number	'	Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public	F	Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le A	e/Real E B	ion C	Utilities D	Energy E	ng F	Fishing G	ration H	Media	Hardwar	turing K	eutical	Industry M
		В		<u> </u>	L	<u> </u>	<u> </u>	- 11	<u> </u>	J	N N	L	IVI
What was the source of the	e idea(s) that	led to a fund	amental chan	ge in M&A Po	olicy: (Con	<u>t.)</u>							
Investors	C	) (	0	0	0	(	0	C	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	C	) (	) 0	0	0	(	0	O	) 0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Our finance team	C	) (	0	0	0	(	0	C	) 0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	C	) (	) 0	0	0	(	) 0	C	) 0	0	0	0	0
reports	0.0%		0.0%		0.0%			0.0%	0.0%	0.0%	0.0%		0.0%
Non-management	C	) (	) 0	0	0	(	) 0	C	) 0	0	0	0	0
employees	0.0%		_		0.0%			0.0%			0.0%		0.0%
Other	C	) (	) 0	0	0	(	0	C	) 0	0	0	0	0
	0.0%				0.0%	0.0%		0.0%			0.0%		0.0%

#### 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - M&A POLICY

N=5			S	ales Revenue			
Number	Less than						More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10
	million	million	million	million	billion	billion	billion
	Α	В	С	D	E	F	G
What was the source of the	idea(s) that le	d to a funda	imental chan	ge in M&A Po	licy: (Cont.	1	
Investors	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rating agencies	0	0	0	-	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Our finance team	0	0	0	0	0	0	0
our manee team	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
			0.07				
Financial press/	0	0	0	0	0	0	0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
				_			
Non-management	0	0	0	_	0	0	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
				/ -	,-		

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20	Total	Where	are you perso	onally		Owne	rship	
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D
Total	20 100.0%	9 45.0%	10 50.0%	1 5.0%	6 30.0%	9 45.0%	1 5.0%	
What was the source of th	e idea(s) that led	to a fundam	ental change	in Corporate	Culture:			
Our executive	13	7	5	1	5	6	1	0
management team	65.0%	77.8%	50.0%	100.0%	83.3%	66.7%	100.0%	0.0%
Board of directors	8	2	5	1	2	4	0	1
	40.0%	22.2%	50.0%	100.0%	33.3%	44.4%	0.0%	50.0%
Founder/owner	5	2	3	0	0	4	0	0
	25.0%	22.2%	30.0%	0.0%	0.0%	44.4%	0.0%	0.0%
Consultants	3	1	2	0	0	2	1	0
	15.0%	11.1%	20.0%	0.0%	0.0%	22.2%	100.0%	
					С		а	
From observing other	2	1	1	0	1	1	0	0
companies	10.0%	11.1%	10.0%	0.0%	16.7%	11.1%	0.0%	0.0%
Non-executive	1	0	1	0	0	0	0	1
management	5.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	50.0%
Investors	1	0	1	0	0	1	0	0
	5.0%	0.0%	10.0%	0.0%	0.0%	11.1%	0.0%	0.0%
Our finance team	1	1	0	0	1	0	0	0
	5.0%	11.1%	0.0%	0.0%	16.7%	0.0%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa- le	Finance/ Insuranc- e/Real E	Mining/ Construct- ion	tation & Public Utilities	Energy	Services, Consulti- ng	re, Forestry, & Fishing	Public Administ- ration	Communi- cation/ Media	gy [Software/ Hardwar	Manufac- turing	re/ Pharmac- eutical	Other Industry
	A	В	С	D	E	F	G	Н	I	J	K	L	М
Total	5 25.0%		0 0.0%	2 10.0%	2 10.0%								2 10.0%
What was the source of the	ne idea(s) that I	ed to a funda	mental chan	ge in Corpora	te Culture:								
Our executive	3			2	2					_			0
management team	60.0%	100.0%	0.0%	100.0%	100.0%	100.0%	0.0%	0.0%	100.0%	0.0%	66.7%	0.0%	0.0%
Board of directors	1 20.0%		0 0.0%	0 0.0%	2 100.0%	0.0%		_				_	1 50.0%
	20.070	100.070		0.070	100.070	0.070	0.070	0.070					30.070
Founder/owner	20.0%		0 0.0%	0 0.0%	1 50.0%	0.0%		_					0 0.0%
Consultants	0 0.0%		0 0.0%	1 50.0%	1 50.0%	0.0%		_				_	0 0.0%
From observing other	0	0	0	0	1	C	0	0	O	0	0	1	0
companies	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%
Non-executive	0	0	0	0	0	C	0	0	0	0	0	0	1
management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%
Investors	0	0	0	0	1	C	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Our finance team	0			0	1								0
	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20		ales Revenue	les Revenue					
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	
Total	7	6	4	1	1	0	1	
	35.0%	30.0%	20.0%	5.0%	5.0%	0.0%	5.0%	
What was the source of the	e idea(s) that le	d to a funda	mental chan	ge in Corpora	te Culture:			
Our executive management team	2	5	3	1	1	0	1	
	28.6%	83.3%	75.0%	100.0%	100.0%	0.0%	100.0%	
Board of directors	3	2	2	0	0	0	1	
	42.9%	33.3%	50.0%	0.0%	0.0%	0.0%	100.0%	
Founder/owner	2	2	1	0	0	0	0	
	28.6%	33.3%	25.0%	0.0%	0.0%	0.0%	0.0%	
Consultants	1	1	0	1	0	0	0	
	14.3%	16.7%	0.0%	100.0%	0.0%	0.0%	0.0%	
From observing other companies	1 14.3%	0 0.0% g	0 0.0%	0 0.0%	0 0.0%	0 0.0%	1 100.0% b	
Non-executive management	1	0	0	0	0	0	0	
	14.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Investors	0	1	0	0	0	0	0	
	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	
Our finance team	0 0.0% g	0 0.0% g	0 0.0%	0 0.0%	0 0.0%	0.0%	1 100.0% ab	

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20	Total	Where	are you perso	onally	Ownership					
Number		South				(	Governm-			
Col %		Africa A	Nigeria B	Other C	Public A	Private B	ent C	Nonprofit D		
What was the source of the	idea(s) that led	to a fundam	ental change	in Corporate	Culture: (Co	ont.)				
Non-management	1	0	1	0	0	1	0	0		
employees	5.0%	0.0%	10.0%	0.0%	0.0%	11.1%	0.0%	0.0%		
Other	1	0	1	0	0	1	0	0		
	5.0%	0.0%	10.0%	0.0%	0.0%	11.1%	0.0%	0.0%		
Rating agencies	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Analysts	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Financial press/	0	0	0	0	0	0	0	0		
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Auditors	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
I-bankers	0	0	0	0	0	0	0	0		
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		

## 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/	Finance/	Mining/	tation &		Services,	re,	Public	Communi-	gy		re/	
	Wholesa-	Insuranc-	Construct-	Public	_	Consulti-	Forestry, &	Administ-	cation/	[Software/	Manufac-	Pharmac-	Other
	le	e/Real E	ion C	Utilities	Energy	ng F	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	C	D	E	r	G	Н	ı	J	K	L	M
What was the source of the	idea(s) that I	ed to a fund	amental chan	ge in Corpora	te Culture:	(Cont.)							
Non-management	0	) (	0	0	0	(	0 0	C	) 0	0	0	1	0
employees	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6 0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%
Other	0				0								0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6 0.0%	0.0%	0.0%	0.0%	0.0%	100.0%	0.0%
Rating agencies	0	) (	0	0	0	(	0 0	(	) 0	0	0	0	0
Nating agencies	0.0%			0.0%	0.0%	0.0%							0.0%
	0.070	0.07	0.075	0.075	0.075	0.07	0.070	0.07	0.070	0.075	0.075	0.070	0.075
Analysts	0	) (	0	0	0	(	0 0	(	) 0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6 0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Financial press/	0			0	0								0
reports	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6 0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Auditors	0	) (	) 0	0	0	(	0 0	(	) 0	0	0	0	0
Additors	0.0%		_	0.0%	0.0%	0.0%				-	0.0%		0.0%
	0.070	0.070	0.070	0.070	0.070	0.07	0.070	0.070	5 0.070	0.070	0.070	0.070	0.070
I-bankers	0	) (	0	0	0	(	0 0	(	) 0	0	0	0	0
	0.0%			0.0%	0.0%	0.0%		0.0%			0.0%		0.0%

# 9. When was the last time your company made a fundamental change to the key objectives of the following policies? SOURCE - CORPORATE CULTURE

N=20			S	ales Revenue			
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G
What was the source of the	idea(s) that le	d to a funda	mental chan	ge in Corpora	te Culture:	(Cont.)	
Non-management employees	1 14.3%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Other	1 14.3%	0.0%	0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Rating agencies	0 0.0%	0.0%	0.0%	0 0.0%	0 0.0%	0.0%	0 0.0%
Analysts	0 0.0%	0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Financial press/ reports	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Auditors	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
I-bankers	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

#### Return on assets (ROA=operating earnings/assets) (Winsorized)

N=41	Total	Where	are you perso	onally		Owner	shin			Foreign	Sales	
Number Mean		South Africa A	Nigeria B	Other C	Public A		Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Number	41	20	18	3	11	24	1	3	16	17	2	3
Percent	100.0%	48.8%	43.9%	7.3%	28.2%	61.5%	2.6%	7.7%	42.1%	44.7%	5.3%	7.9%
% Approximate ROA in 2017	32	18	12	2	7	20	1	2	12	14	2	3
	10.34	13.15	5.84	12.00	17.31	8.89	7.00	8.90	17.48	6.01	0.00	11.00
% Expected ROA in 2018	32	18	12	2	7	20	1	2	12	14	2	3
	11.63	12.98	9.63	11.50	17.91	9.61	7.00	10.00	18.40	8.57	-7.35	11.67

#### Return on assets (ROA=operating earnings/assets) (Winsorized)

N=41							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Mean	Retail/ Wholesa- le A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media I	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Number	$\epsilon$	5 3	3	2	2	$\epsilon$	0	1	. 2	2	6	1	5
Percent	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
% Approximate ROA	3	3 2	2 3	2	2	5	0	0	2	1	6	0	4
in 2017	0.17	4.50	4.00	27.10	17.00	21.02	!		20.00	28.00	4.83		4.75
% Expected ROA in	3	3 2	2 3	2	2	5	0	0	2	1	6	0	4
2018	3.67	4.75	-0.57	26.70	18.50	20.08			17.50	20.00	10.92		6.75

#### Return on assets (ROA=operating earnings/assets) (Winsorized)

N=41			S	Sales Revenue						Numb	er of Employ	rees		
Number	Less than						More							More
Mean	\$25 million	\$25-99 million	\$100-499 million	\$500-999 million	\$1-4.9 billion	\$5-9.9 billion	than \$10 billion	Fewer than 100	100- 499	500- 999	1000- 2499	2500- 4999	5000- 9999	than 10,000
	A	В	С	D	E	F	G	A	В В	C C	D D	E E	F	G G
Number	17	11	. 6	5 3	2	0	1	12	9	4	4	2	1	2
Percent	42.5%	27.5%	15.0%	7.5%	5.0%	0.0%	2.5%	35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
% Approximate ROA	13	8	3 6	5 2	2	0	1	10	6	2	3	2	1	2
in 2017	8.20	16.65	5.33	6.00	21.50		4.00	8.01	6.47	21.10	22.00	5.50	8.00	5.50
% Expected ROA in	13	8	3 6	5 2	2	0	1	10	6	2	3	2	1	2
2018	8.75	19.30	7.17	6.00	19.00		11.00	9.60	10.83	13.35	17.00	7.75	8.00	9.00

#### Manufacturing capacity utilized (Winsorized)

N=6	Total	Where	are you perso	onally		Owners	ship			Foreign	Sales	
Number Mean		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Number Percent	6 100.0%	4 66.7%	2 33.3%	0 0.0%	0 0.0%	5 100.0%	0 0.0%	-	1 16.7%	4 66.7%	0 0.0%	1 16.7%
% of capacity utilized in first half of 2017	6 57.50	4 71.25 B	2 30.00 A	0	0	5 64.00	0	_	1 25.00	4 63.75	0	1 65.00
% of capacity utilization planned for the second half of 2017	6 62.50	4 71.25	2 45.00	0	0	5 65.00	0	_	1 50.00	4 63.75	0	1 70.00
		В	Α									

#### Manufacturing capacity utilized (Winsorized)

N=6							Industry						
Number		Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Mean	Retail/ Wholesa- le A	Finance/ Insuranc- e/Real E B	Mining/ Construct- ion C	tation & Public Utilities D	Energy E	Services, Consulti- ng F	re, Forestry, & Fishing G	Public Administ- ration H	Communi- cation/ Media I	gy [Software/ Hardwar J	Manufac- turing K	re/ Pharmac- eutical L	Other Industry M
Number Percent	0.0%			0 0.0%	0 0.0%	0.0%	-				_		_
% of capacity utilized in first half of 2017	0			0	0							_	0
% of capacity utilization planned for the second half of 2017	 			0	0			C 			C2 F0	0	0

#### Manufacturing capacity utilized (Winsorized)

N=6			S	Sales Revenue						Numb	er of Employ	rees		
Number	Less than						More							More
Mean	\$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	than 10,000 G
Number	2	2	2 2	. 0	0	0	0	0	3	0	1	1	0	0
Percent	33.3%	33.3%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	60.0%	0.0%	20.0%	20.0%	0.0%	0.0%
% of capacity utilized	2	2	2 2	. 0	0	0	0	0	3	0	1	1	0	0
in first half of 2017	50.00	52.50	70.00						60.00		70.00	70.00		
% of capacity	2	2	2 2	. 0	0	0	0	0	3	0	1	1	0	0
utilization planned for the second half of	55.00	65.00	67.50						63.33		70.00	65.00		

Significance Tests Between Columns: Lower case: p<.05 Upper case: p<.01

2017

## Your job title (e.g., CFO, Asst. Treasurer, etc):

N=41	Total	Where	are you perso	onally		Owners	ship			Foreign	ı Sales	
Number Col %		South Africa A	Nigeria B	Other C	Public A	Private B	Governm- ent C	Nonprofit D	0% A	1-24% B	25-50% C	More than 50% D
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%		16 42.1%	17 44.7%	2 5.3%	3 7.9%
CFO	19 48.7%	14 70.0% b	4 25.0% a	1 33.3%	6 54.5%	12 52.2%	0 0.0%		6 37.5%	10 66.7%	2 100.0%	1 33.3%
VP of Finance	7 17.9%	5 25.0%	2 12.5%	0 0.0%	2 18.2%	3 13.0% c	1 100.0% b	33.3%	2 12.5% d	2 13.3%	0 0.0%	
CEO	6 15.4%	0 0.0% bc	5 31.3% a	1 33.3% a	1 9.1%	5 21.7%	0 0.0%	_	4 25.0%	1 6.7%	0 0.0%	0 0.0%
Other	5 12.8%	1 5.0%	4 25.0%	0 0.0%	0 0.0%	3 13.0%	0 0.0%		3 18.8%	2 13.3%	0 0.0%	0 0.0%
Controller	2 5.1%	0 0.0% c	1 6.3%	1 33.3% a	2 18.2% b	0 0.0% a	0 0.0%	_	1 6.3%	0 0.0%	0 0.0%	0 0.0%
Treasurer	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%

## Your job title (e.g., CFO, Asst. Treasurer, etc):

N=41							Industry						
Number	Retail/	Banking/ Finance/	Mining/	Transpor- tation &		Services,	Agricultu-	Public	Communi-	Technolo-		Healthca-	
Col %	Wholesa-	Insurance	Construct-	Public		Consulti-	re, Forestry, &	Administ-	cation/	gy [Software/	Manufac-	re/ Pharmac-	Other
	le	e/Real E	ion	Utilities	Energy	ng	Fishing	ration	Media	Hardwar	turing	eutical	Industry
	A	В	С	D	E	F	G	Н	l	J	K	L	M
Total	6	3	3	2	2	6	. 0	1	2	2	6	1	5
	15.4%	7.7%	7.7%	5.1%	5.1%	15.4%	0.0%	2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
CFO	4	1	3	0	0	3	0	0	2	1	2	0	1
	66.7%	50.0%	100.0%	0.0%	0.0%	50.0%	0.0%	0.0%	100.0%	100.0%	33.3%	0.0%	20.0%
VP of Finance	1	0	0	2	1	0	0	0	0	0	2	0	1
	16.7%	0.0%	0.0%	100.0% f	50.0%	0.0% d		0.0%	0.0%	0.0%	33.3%	0.0%	20.0%
CEO	1	0	0	0	0	3	0	0	0	0	0	0	2
	16.7%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	40.0%
Other	0	0	0	0	1	0	0	0	0	0	2	1	1
	0.0% I	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	100.0% af	20.0%
Controller	0	1	0	0	0	O	0	1	0	0	0	0	0
	0.0% h		0.0%	0.0%	0.0%	0.0% h		100.0% afk		0.0%	0.0% h	0.0%	0.0%
Treasurer	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

## Your job title (e.g., CFO, Asst. Treasurer, etc):

N=41			S	ales Revenue						Numb	er of Employ	ees		
Number Col %	Less than \$25 million A	\$25-99 million B	\$100-499 million C	\$500-999 million D	\$1-4.9 billion E	\$5-9.9 billion F	More than \$10 billion G	Fewer than 100 A	100- 499 B	500- 999 C	1000- 2499 D	2500- 4999 E	5000- 9999 F	More than 10,000 G
Total	17 42.5%	11 27.5%			2 5.0%	0 0.0%		12 35.3%	9 26.5%	4 11.8%	4 11.8%	2 5.9%	1 2.9%	2 5.9%
CFO	7 41.2%	4 40.0%			2 100.0%	0 0.0%	0 0.0%	4 33.3% d	4 50.0%	1 25.0%	4 100.0% a	0 0.0%	1 100.0%	0 0.0%
VP of Finance	3 17.6%	2 20.0%			0 0.0%	0 0.0%		2 16.7% g	2 25.0%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	2 100.0% a
CEO	4 23.5%	2 20.0%	_	_	0 0.0%	0 0.0%		4 33.3%	0 0.0%	1 25.0%	0 0.0%	1 50.0%	0 0.0%	0 0.0%
Other	2 11.8%	2 20.0%		-	0 0.0%	0 0.0%		2 16.7%	1 12.5%	0 0.0%	0 0.0%	1 50.0%	0 0.0%	0 0.0%
Controller	1 5.9%	0 0.0%			0 0.0%	0 0.0%		0 0.0%	1 12.5%	1 25.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%
Treasurer	0 0.0%	0 0.0%			0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

## What is your age?

N=41	Total	Where	are you perso	onally		Owner	chin			Foreigr	. Salec	
Number	Total	South	locateu:				Governm-			1 Ol Cigi	i Jaics	More
Col %		Africa A	Nigeria B	Other C	Public A	Private B	ent C	Nonprofit D	0% A	1-24% B	25-50% C	than 50% D
Total	41 100.0%	20 48.8%	18 43.9%	3 7.3%	11 28.2%	24 61.5%	1 2.6%	3 7.7%	16 42.1%	17 44.7%	2 5.3%	
<40	5 12.2%	2 10.0%	3 16.7%	0 0.0%	2 18.2%	3 12.5%	0 0.0%		2 12.5%	2 11.8%	0 0.0%	
40-49	14 34.1%	4 20.0%	9 50.0%	1 33.3%	3 27.3%	9 37.5%	0 0.0%		5 31.3%	7 41.2%	2 100.0%	
50-59	11 26.8%	5 25.0%	4 22.2%	2 66.7%	2 18.2%	6 25.0%	0 0.0%		5 31.3%	3 17.6%	0 0.0%	
>=60	11 26.8%	9 45.0% b	2 11.1% a	0 0.0%	4 36.4%	6 25.0%	1 100.0%	0 0.0%	4 25.0%	5 29.4%	0 0.0%	
Prefer not to answer	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%		0 0.0%	0 0.0%	0 0.0%	

## What is your age?

N=41							Industry						
Number	•	Banking/		Transpor-			Agricultu-			Technolo-		Healthca-	
Col %	Retail/ Wholesa- le	Finance/ Insuranc- e/Real E	Mining/ Construct- ion	tation & Public Utilities	Energy	Services, Consulti- ng	re, Forestry, & Fishing	Public Administ- ration	Communi- cation/ Media	gy [Software/ Hardwar	Manufac- turing	re/ Pharmac- eutical	Other Industry
	A	В	C	D	E	F	G	Н	I	J	K	L	M
Total	6	3	3	2	2	6	5 0	1	. 2	. 2	6	1	5
	15.4%	7.7%	7.7%	5.1%	5.1%			2.6%	5.1%	5.1%	15.4%	2.6%	12.8%
<40	1	. 0	0	0	1	(	0	C	0	0	1	0	1
	16.7%	0.0%	0.0%	0.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	20.0%
40-49	2	. 0	1	0	1	1	. 0	C	) 2	2	1	1	2
	33.3%	0.0%	33.3%	0.0%	50.0%	16.7%	0.0%	0.0%	100.0%	100.0%	16.7%	100.0%	40.0%
50-59	1	. 2	1	0	0	2	0	1	. 0	0	1	0	1
	16.7%	66.7%	33.3%	0.0%	0.0%	66.7%	0.0%	100.0%	0.0%	0.0%	16.7%	0.0%	20.0%
>=60	2	. 1	1	2	0	1	. 0	C	0	0	3	0	1
	33.3%	33.3%	33.3%	100.0%	0.0%	16.7%	0.0%	0.0%	0.0%	0.0%	50.0%	0.0%	20.0%
Prefer not to answer	0			0	0	(						0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

## What is your age?

N=41			S	ales Revenue						Numb	er of Employ	rees		
Number	Less than						More							More
Col %	\$25	\$25-99	\$100-499	\$500-999	\$1-4.9	\$5-9.9	than \$10	Fewer	100-	500-	1000-	2500-	5000-	than
	million	million	million	million	billion	billion	billion	than 100	499	999	2499	4999	9999	10,000
	A	В	С	D	E	F	G	A	В	С	D	E	F	G
Total	17	11	6	3	2	0	1	12	9	4	4	2	1	2
	42.5%	27.5%	15.0%	7.5%	5.0%	0.0%	2.5%	35.3%	26.5%	11.8%	11.8%	5.9%	2.9%	5.9%
<40	1	2	1	0	0	0	1	2	1	1	0	0	0	1
	5.9%	18.2%	16.7%	0.0%	0.0%	0.0%	100.0%	16.7%	11.1%	25.0%	0.0%	0.0%	0.0%	50.0%
	g						а							
40-49	6	4	1	2	1	0	0	5	2	1	3	1	0	0
	35.3%	36.4%	16.7%	66.7%	50.0%	0.0%	0.0%	41.7%	22.2%	25.0%	75.0%	50.0%	0.0%	0.0%
50-59	7	2	1	0	1	0	0	4	2	1	0	0	1	0
	41.2%	18.2%	16.7%	0.0%	50.0%	0.0%	0.0%	33.3%	22.2%	25.0%	0.0%	0.0%	100.0%	0.0%
>=60	3	3	3	1	0	0	0	1	4	1	1	1	0	1
	17.6%	27.3%	50.0%	33.3%	0.0%	0.0%	0.0%	8.3%	44.4%	25.0%	25.0%	50.0%	0.0%	50.0%
Prefer not to answer	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%